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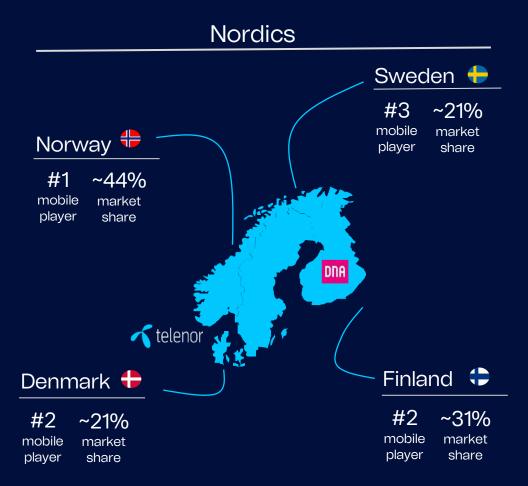
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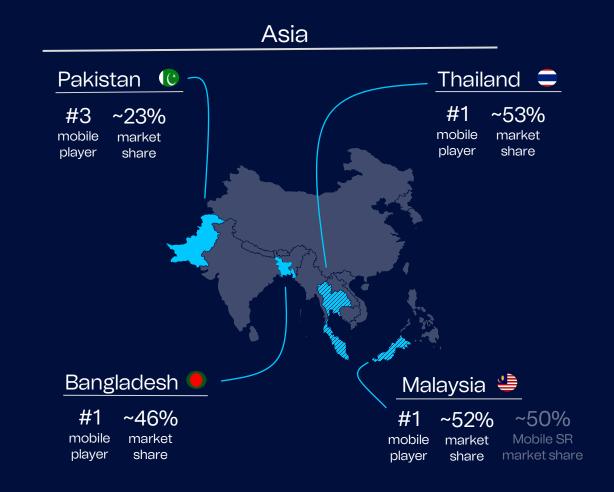
This presentation contains statements regarding the future in connection with the Telenor Group's growth initiatives, profit figures, outlook, strategies and objectives. In particular, the slides in the "Appendix" section of this presentation contains forward-looking statements regarding the Telenor Group's expectations. All statements regarding the future are subject to inherent risks and uncertainties, and many factors can lead to actual profits and developments deviating substantially from what has been expressed or implied in such statements.

The comments in the presentation are related to Telenor's development in 2024 compared to the same quarter of 2023, unless otherwise stated.

Unless otherwise stated, EBITDA numbers exclude 'other income and expenses' as defined in the accompanying quarterly report while growth metrics are expressed in 'organic' terms, i.e. on a like-for-like basis with regards to currency effects, acquisitions and divestments.

## We connect more than 200 million people through our total footprint









## Telenor investment proposition



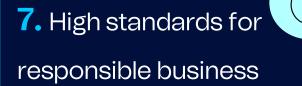
 Leading telco in the attractive Nordic region **4.** Multi-year benefits from large-scale merger integrations in Asia ramping up

2. Consistent growth in dividends and commitment to shareholder remuneration

5. Multiple strategic optionalities across
Business Areas

6. Strong balance sheet, value-driven capital allocation and transparent investor communication

**3.** Solid FCF growth outlook backed by culture of execution and technology-driven transformation





• Leading telco in the attractive Nordic region

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## As the only pan-Nordic telco, we have strong networks and digitally advanced customers

In the Nordics, our main market, we have a strong foundation for success....

..both due to Telenor-specific factors

... and regional characteristics





Only pan Nordic operator – quality networks



Modernized infrastructure - first incumbent to shut down copper network



8 consecutive quarters of midsingle-digit mobile service revenue growth



Growing services beyond core connectivity



Stable regulatory environment



Well managed spectrum resources and no real spectrum constraints



High GDP and modest income inequality -> broad affordability



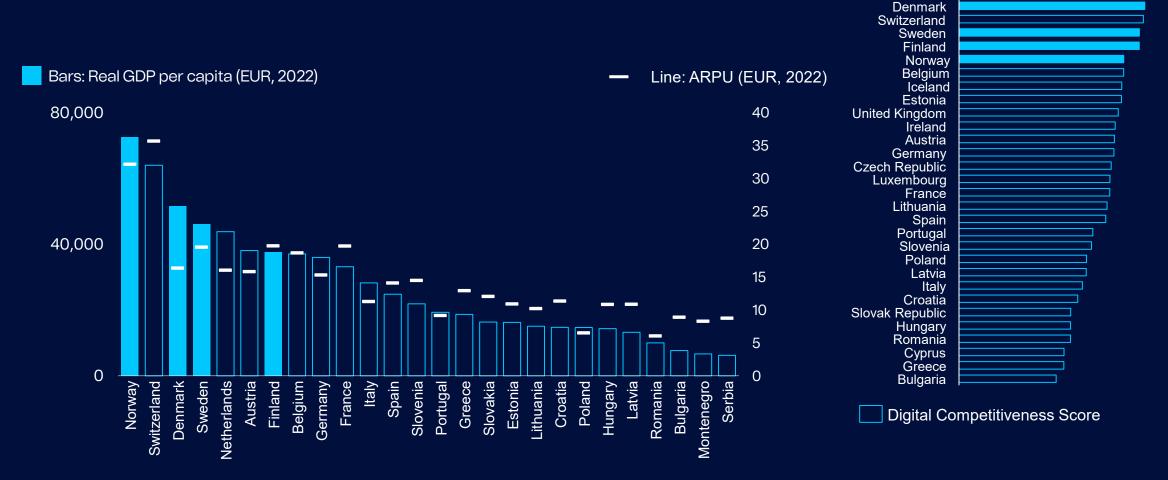
Highly digitalized and advanced economies



One Nordic: Culturally similar markets



## Nordic countries are advanced economies with high ARPU





Netherlands

## The leading Nordic telco, set up for delivering continued profitable growth

### Our strategy in the Nordics



Growing the core connectivity business

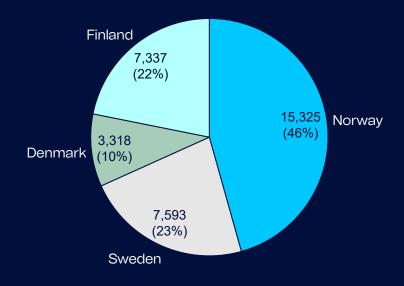


Developing enhanced connectivity services for both B2C and B2B customers



Expanding margins through technology-driven transformation

Service revenue by country, H12024 (NOK bn, %)





## We are on track with our 2024 and mid-term ambitions

Nordic guiding parameters Mid-term ambition 2024 Outlook 2023-2025 Low-to-mid Organic service 3-4% single-digit revenues growth Mid Organic EBITDA Around 6% single-digit growth ~NOK 2 bn lower in < 17% Capex/sales 2025 vs 2022





## Integration of security services is a key example of how we drive more-for-more pricing in the Nordics

Security services included in all B2C tariffs in Telenor Norway:



"Capture": secure storage of pictures/videos



"See Who": visibility of who is calling and protection against fraud calls



"Web Delete": Help when exposed of online bullying or pictures are shared involuntary



"Web Security Filter": blocks unsafe websites that may contain scam attempts, phishing, or malicious software

#### Unlimited data tariffs One SIM Multiple SIMs "Unlimited start" "Unlimited Standard" "Unlimited Extra" "Unlimited Multi" Unlimited data Unlimited data Unlimited data Unlimited data Max 5G-speed 250 mbit/s Max 5G-speed Max 5G-speed 1 extra SIM speed 2 extra SIMs NOK 629,-/month **NOK 529,- / month NOK 709,- / month** NOK 799,-/month Data bucket tariffs

#### "Small 5 GB"

- 5 GB data
- 250 mbit/s speed

**NOK 359,- / month** 

#### "Normal 10 GB"

- 10 GB data
- 250 mbit/s speed

**NOK 409,-/ month** 

#### "Optimal 10 GB"

- 10 GB data
- 250 mbit/s speed
- Holiday data, i.e. 5 free-of-voice weeks of unlimited data

450/ month



Also includes: A more advanced security web filter blocking recently created websites, websites under attack or exposed to phishing attempts



## To strengthen upselling and secure customers, we also provide a standalone service

### Example from Norway:

Add-on subscription: "SAFE – the security package for your digital life"

- VPN safeguarding when you are on open, wireless networks. Solution is activated through the "My Telenor" app
- ID guard notify and advice you when personal data are being leaked on the dark web
- Fraud Insurance assistance in case of fraud and ID-theft; Legal advice and financial compensation
- Credit guard sends notification if credit or unsecured loans are taken out in your name

**NOK: 199,- /month** (169,-)





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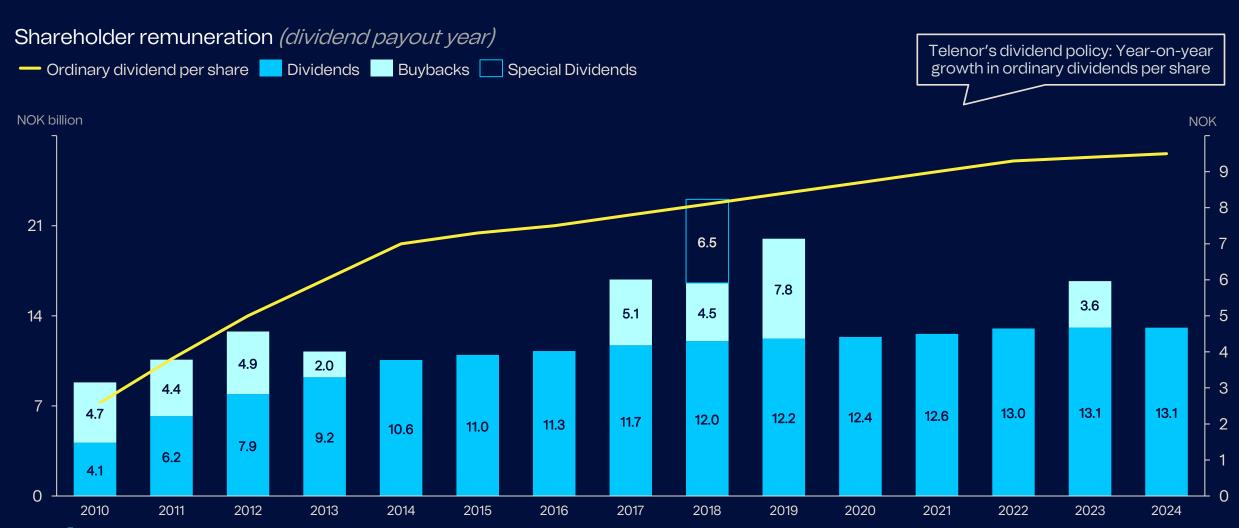
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## Steady dividend growth and periodic use of buybacks





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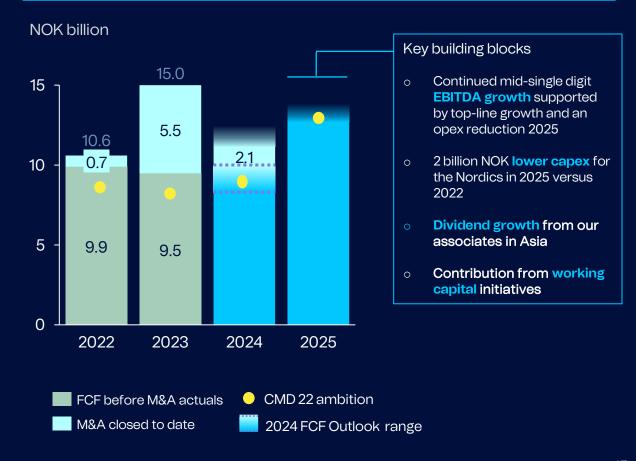


## Free cash flow development and outlook

### Free cash flow: Q12023 - Q32024



#### Mid-term FCF ambitions on track

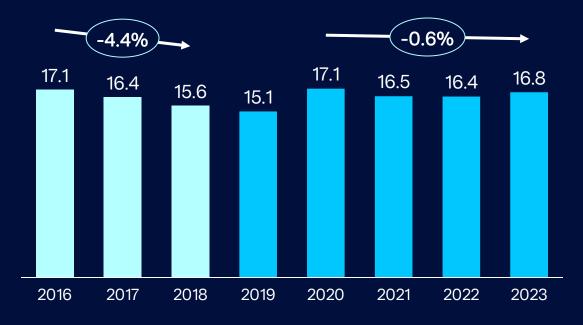




## Track record of opex reductions in Nordics

### From 2016-2023, we have demonstrated a solid opex decline

Nordic Opex (NOK bn and CAGR)

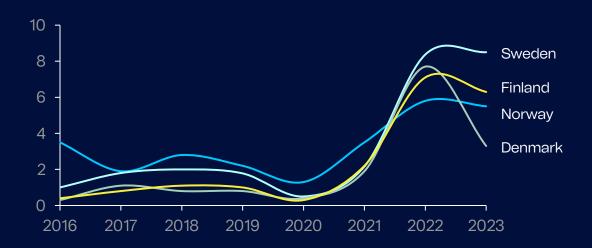


Excl. DNA Incl. DNA\* and after IFRS 16 effect (take-out of lease costs)

### ...which we have reached despite varying levels of inflation



Inflation, consumer prices (annual %)



..and 4% annual FTE reductions





Source: World Bank

Note: Opex, i.e. Salary and Personnel, Operation and maintenance, Sales and Marketing and other. FX: Avg. rates Q4 23 YTD (see Q4 analytical tool)
\*DNA included from acquisition in Sept 2019

## Transforming customer experience and way-ofwork in the Nordics





Commercial

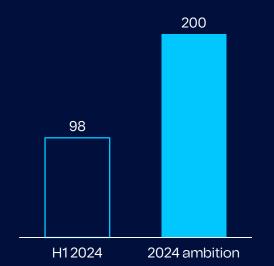
Working Capital

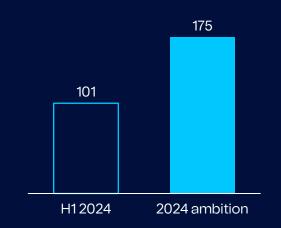
Legacy systems shut down (#)

Opex savings implemented (NOKm)

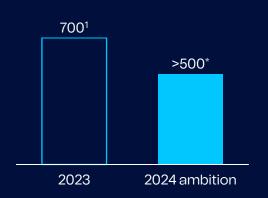
Cross-Nordic programmes

Gross WC reduction (NOKm)









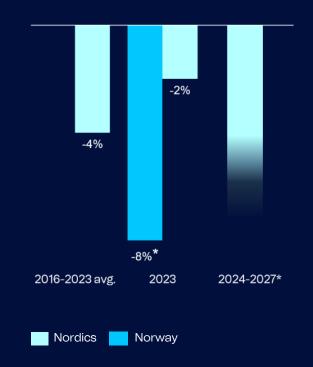
### ...leading to increasing benefits over the medium term

Structured programme portfolio of transformation initiatives....

Common-Nordic share of impact (Illustrative)

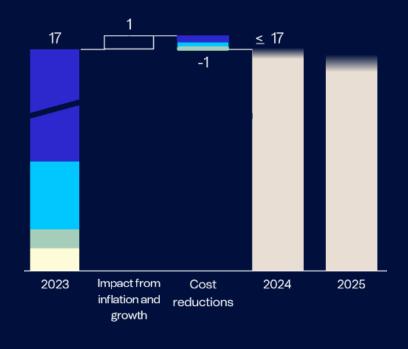
Structural agenda Transforming Tech op's. Common Reimagine CS & Channels "Telenor 4.0" Fixed transformation Enterprise IT Transforming Rethinking Support Data, analytics & Al Operating model Country-level **OE** programmes 2024 2025 2026 2027 ...implying new ways-of-work that will entail continued workforce optimisation ...

Annual FTE reductions, %



... leading to expected OPEX declines both in H2 2024, 2025 and beyond

Nordic opex base, NOK bn





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## Asia: Driving cash flows while managing risks



Capture multi-year synergies from merged companies with number 1 positions in Thailand and Malaysia



Grow cash flows through operational execution and strong corporate governance



Pursue value-accretive structural opportunities over time





## Asia: Significant value creation potential from merged entities True and CelcomDigi

At the Capital Markets Day in 2022, we indicated the size of merger synergies in Asia...

... which in 2023 was qualified to an even higher level



Telenor's share of synergy NPV:

NOK 20-25bn



### Telenor's share of synergy NPV

**NOK** billion





## Asia: Synergy execution and cash flow focus





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## Telenor monitors and nurtures strategic opportunities across business areas

Business areas

Ownership \_ ..

Long-term ambition

strategy

How

Strategic optionalities

**Telenor Nordics** 

Fully owned

Leading Nordic telco at profitable growth from efficient connectivity and services

Transformation

Potential for consolidation and selective bolt-ons

**Telenor Asia** 

Partnerships/Minority

Value-adding owner of market-leading digital telecom positions

Structural agenda

Cash generation through dividends, partnerships, IPOs, or other transactions Telenor Infrastructure

Majority ownership

Develop a leading Nordic infrastructure company and crystalilse its value

Leverage partners

Consider minority partners when/if appropriate

**Telenor Amp** 

**Partnerships** 

Develop leading Nordic service positions in IoT and security

Develop or divest

Grow IoT or security organically/through partnerships; divest non-core assets



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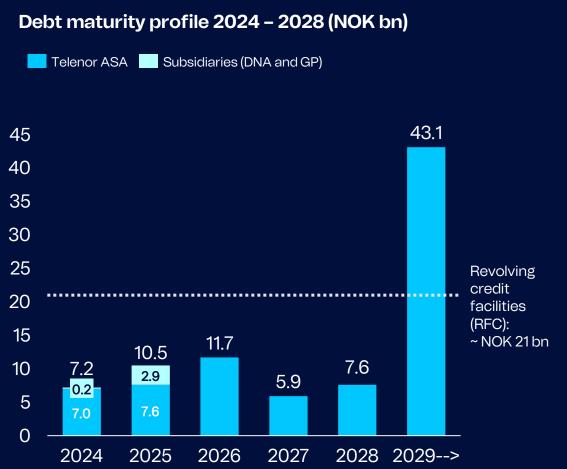
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## We have a balanced debt maturity profile, and healthy credit ratings







# Management commitment to driving shareholder value and transparent investor communication

President & CEO

Benedicte S. Fasmer



Chief Financial Officer

Kasper W. Kaarbø (acting)



Torbjørn Wist (incoming CFO)



Investor relations

- Frank Maaø, Head of IR
- Kristin Dreyer Hysing, IR Manager
- Sofie Traheim, IR Manager

Extel 2024:

Nominated Top 5 European IR team across TMT sectors



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## Advancing the digital world to be green, safe - and for all

For more information about Telenor's approach to sustainability, please see the 2023 Annual Report and 2024 quarterly reports



#### **Environmental**

- Target to reach net-zero emissions by 2045 validated by SBTi in June
- Power purchase agreements in Norway, Denmark, and Finland
- 56% of our supplier spend is covered by science-based targets





Social

- 1.6 million people trained in digital skills and online safety in first half 2024
- 60% of our mobile subs is mobile internet users by Q2 24 (target: 68%)
- In March, a new iteration of the partnership between Telenor and Cisco was signed





Governance

- Navigate complexities on the back of robust governance principles and riskbased approaches. Becoming a preferred security partner
- More than 1.5 billion digital fraud attempts blocked in Norway during 9M 2024
- Score at the MSCI ESG rating: AAA





## Appendix



## Telenor today: The result of a simplification journey

2015-2017

2017-2020

2020-2022

**Sept 2022** 



### Simplification and process improvements

- Exited India and Veon
- Org. simplification
- Improved Governance and Compliance

### Modernisation and efficiency

- Divested CEE
- Acquired DNA
- Legacy modernisation and efficiency initiatives

### Navigating through the pandemic

- Myanmar exit
- Navigating sustained macro hit in Asia
- Mergers in Malaysia and Thailand

#### Introduction of 'Reshaped Telenor'

Four different business areas with different priorities:

- Nordics: profitable growth
- Asia: extracting synergies and cash flow
- Infrastructure: crystallise values
- Amp: develop or divest assets









