

Telenor Group — Third Quarter 2013 Jon Fredrik Baksaas, CEO



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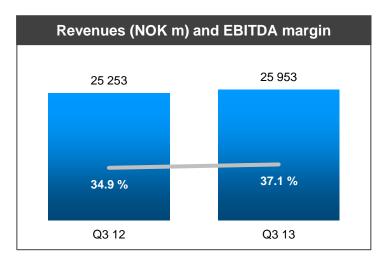
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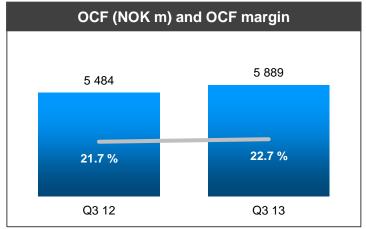
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# Growing profitability

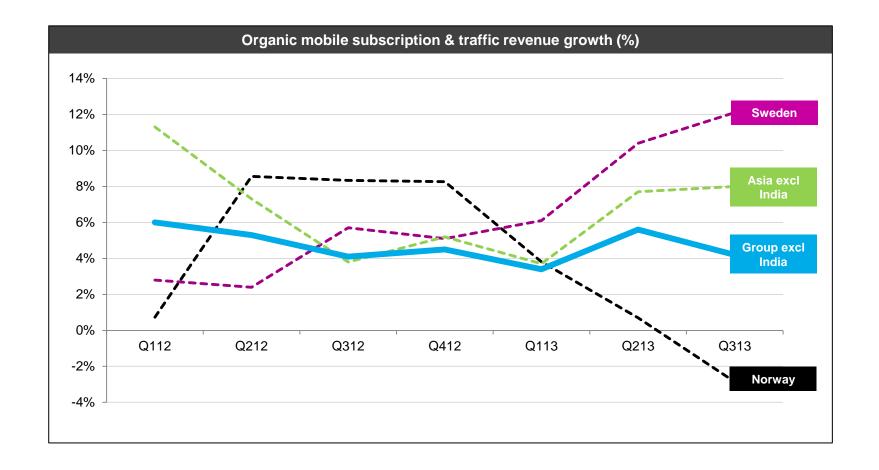
- Continued organic revenue growth, driven by Asia
- EBITDA margin improvement and all-time high EBITDA
- Added 8.3 m mobile subscribers, of which
   3.9 m from Globul in Bulgaria
- Migration to new licence regime on track in Thailand
- Capturing data growth through "Internet for all" strategy





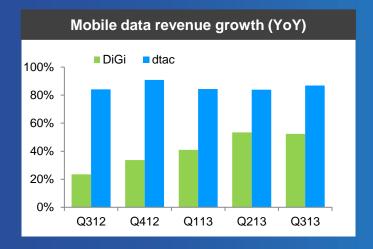


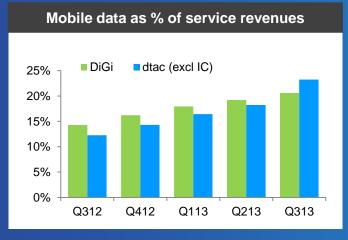
# 4% growth in mobile subscription and traffic revenues





# Solid mobile data trends in Thailand and Malaysia



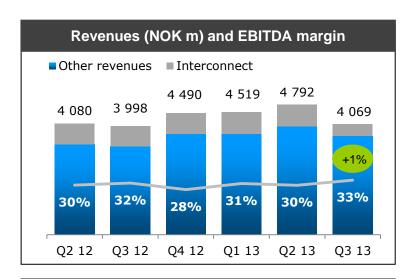


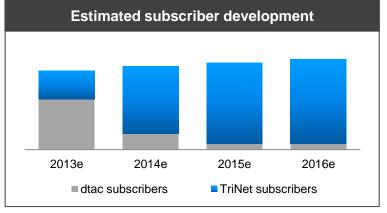


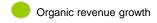


# Transition to new licence regime on track in Thailand

- 10% growth in subscription and traffic revenues
- 55% interconnect reduction from 1 July
- EBITDA margin improving by 2 pp
- Launch of new 3G network on 2.1 GHz in July
- Subscriber migration on track
- Targeting 10 million subscribers on new licence end of 2013

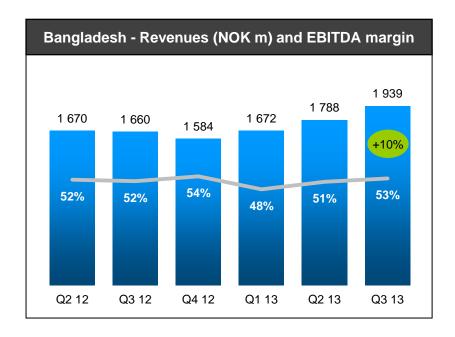


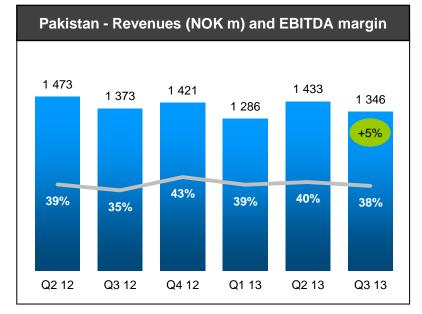






# Strong execution on market combat plan in Bangladesh





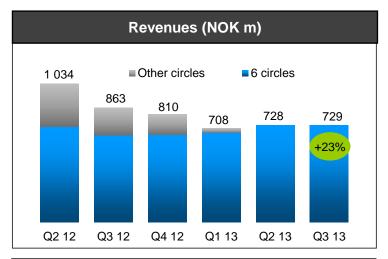
- 2.1 million net subscriber growth
- 3G service launch in October
- Organic revenue growth

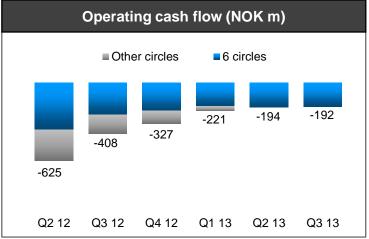
- Continued revenue pressure from regulation and weak macro
- Network swap completed in September

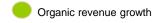


# Growth improving in India

- 1.5 million new subscribers
- 23% organic revenue growth in 6 circles
- Competitive environment improving, with signs of price increases
- Opex and capex impacted by launch of 870 new sites
- Targeting cash flow break-even by end of 2013

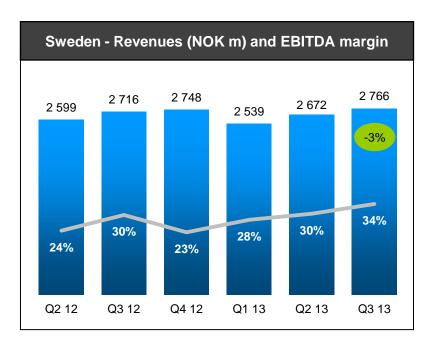




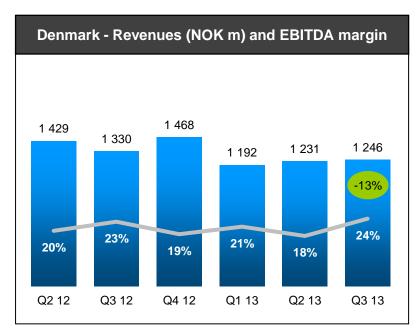




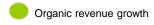
# Successful implementation of data centric offers in Sweden



 9% mobile service revenue growth excluding handset-related discount



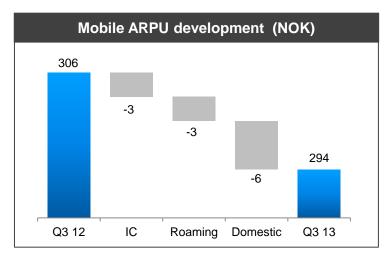
- Stable mobile ARPU last 3 quarters, but continued subscriber loss
- Transformation programme 2013-2014

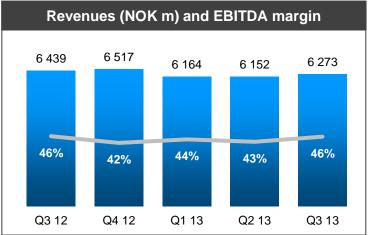




# Need to improve data monetisation in Norway

- 21k net mobile subscriber growth following high market activities
- 3% decline in mobile service revenues
- 4% growth in fixed Internet & TV revenues
- Sustained EBITDA margin at 46%
- Continued high investments in fibre and mobile network coverage and capacity







# **Priorities going forward**

Improve efficiency

**Monetise data** 

Internet for all



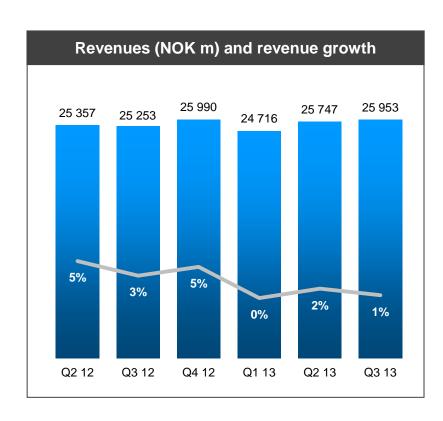


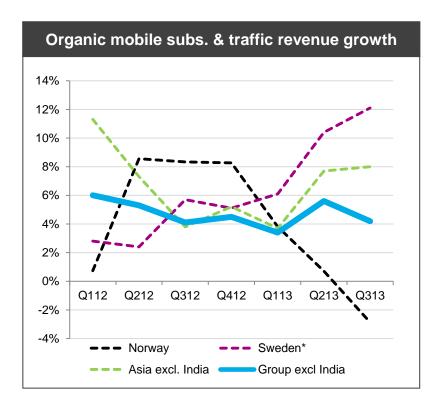


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# 1% organic revenue growth - stable trend in underlying mobile subscription & traffic revenues

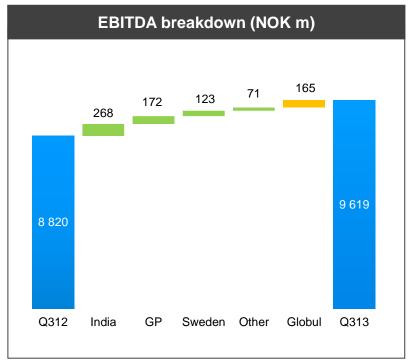






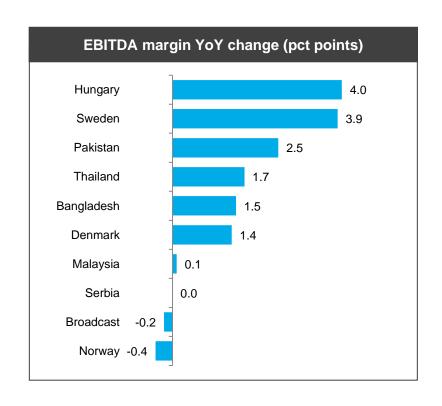
# 37% EBITDA margin and 6% organic growth in EBITDA

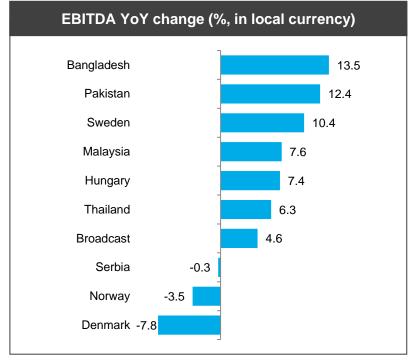






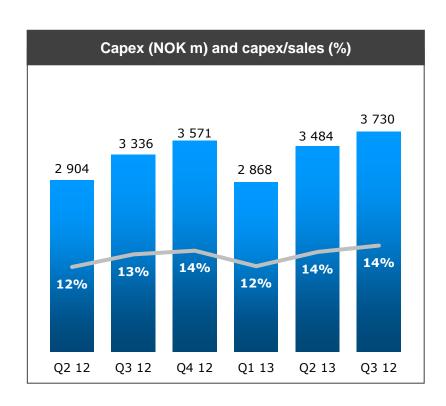
# Sustained or improved EBITDA in most operations

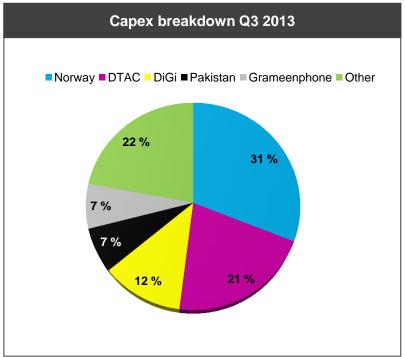






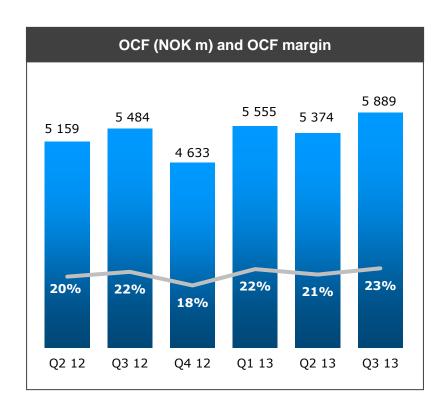
# Capex driven by network investments in Norway and Asia

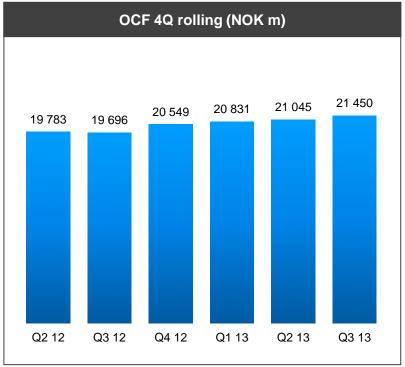






# Operating cash flow of NOK 5.9 billion





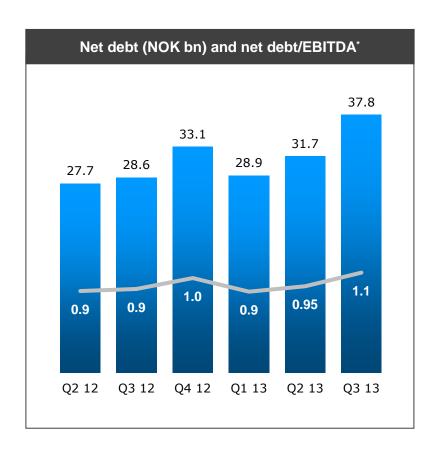


# NOK 3.9 bn net income and 20% growth in normalised EPS

NOKm	Q3 13	Q3 12		
Revenues	25 953	25 253		
EBITDA before other items	9 619	8 820	<ul> <li>Norway (-82m), Gr</li> </ul>	
Other items	-154	-270	(+54m), Other units	
EBITDA	9 465	8 549		
Depreciation and amortisation	-3 337	-3 430	a Impairment of inter	
Impairment losses	-122	-1	<ul> <li>Impairment of intar</li> <li>Telenor Digital</li> </ul>	
EBIT	6 005	5 119	Adj. share of Vimp	
Associated companies	1 173	1 099	+1211m (at 33% e	
Net financials	-827	-604	Incl. currency losse	
Profit before taxes	6 351	5 614	non-cash	
Taxes	-1 677	-1 564		
Minorities	-758	-401		
Net income to Telenor	3 917	3 650		
Earnings per share (NOK)	2.59	2.34		



## Net debt/EBITDA of 1.1x



Change in net debt (NOK bn)				
Net debt 30 June 2013	31.7			
EBITDA	(9.5)			
Income taxes paid	0.4			
Net interest paid	0.5			
Capex paid	4.3			
Share buyback	3.3			
Acquisition of Globul	5.7			
Dividends to minorities	1.0			
Paid WHT on Telenor ASA dividend	0.4			
Accrued revenue share in DTAC	(0.9)			
Currency effects	1.2			
Other changes in working capital	0.3			
Net change	6.1			
Net debt 30 Sep 2013	37.8			



## Outlook for 2013

	2013	2013 YTD	
Organic revenue growth	1%-2% (previously 2%-4%)	0.9%	
EBITDA margin	Around 34%	35.2%	
Capex / sales	13%-14% (previously 12%-14%)	13.2%	

Organic revenue growth in fixed currency, adj. for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees. Exchange rates as of 30 Sep 2013.



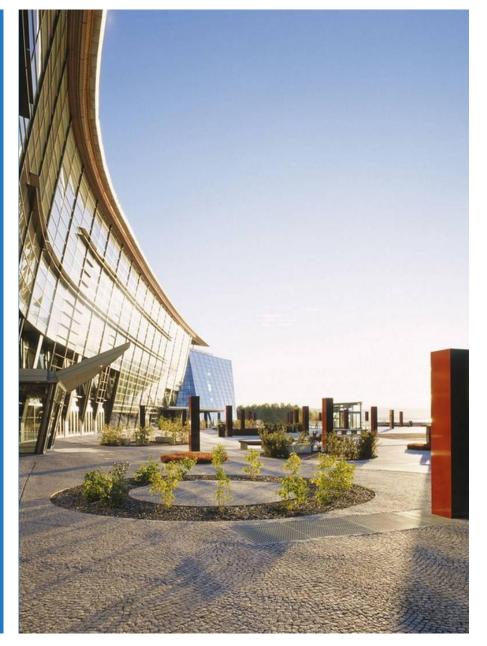
# **Summary and priorities**

Stable underlying mobile service revenue growth

Improved profitability and record-high EBITDA

**Need to improve data monetisation in Norway** 

Targeting operating cash flow of NOK 28-30 bn in 2015







Q&A

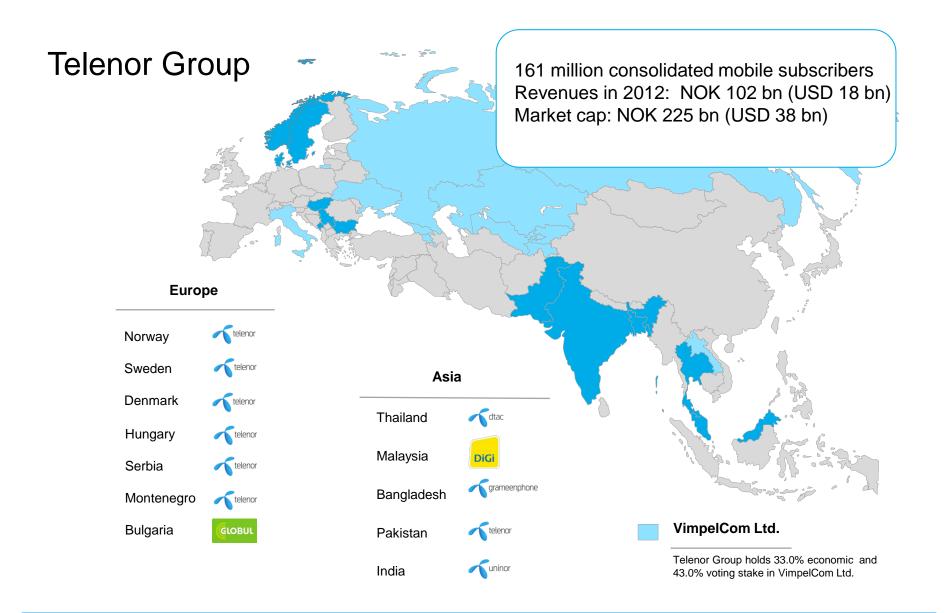




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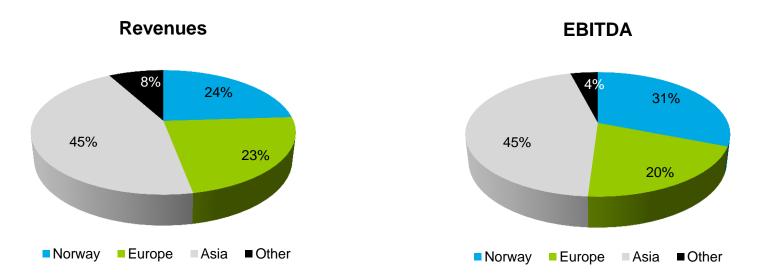


**Appendix** 

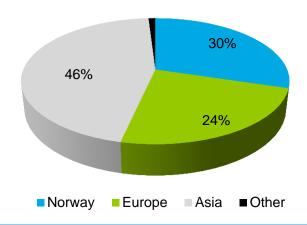




# Geographic split of key financials in Jan-Sep 2013



#### **Operating cash flow**





# Priorities for capital allocation

Maintain a solid balance sheet

Net debt/EBITDA below 2.0x

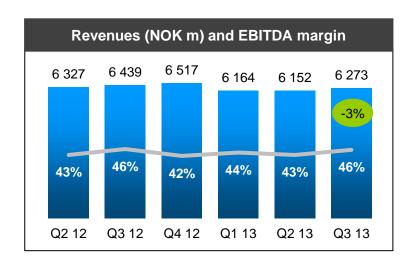
50-80% dividend payout of normalised net income Aim for YoY growth in dividends

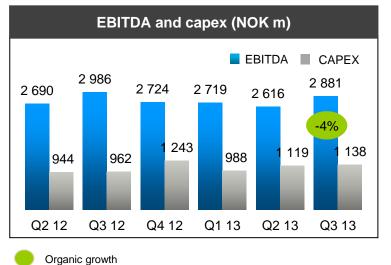
Value driven, within core assets and regions



# Norway

- 21k net mobile subscriber growth, mainly in consumer segment
- 400k active 4G users
- 3% decline in mobile service revenues
- Fibre subscriber base increased by 8k to 73k
- Continued high investments in mobile and fixed network coverage and capacity

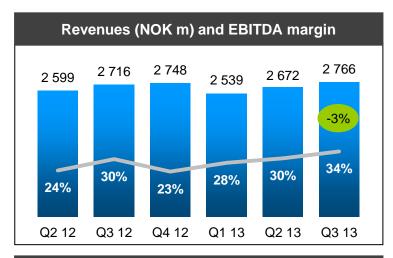


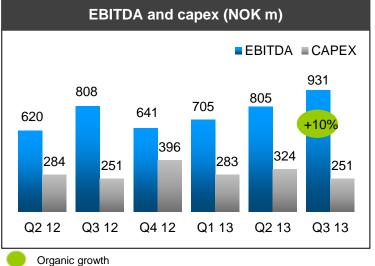




### Sweden

- 25k net mobile subscriber growth
- 9% mobile service revenue growth excl handset-related discount
- 2% fixed revenue decline
- EBITDA margin increase from improved gross margin and lower opex

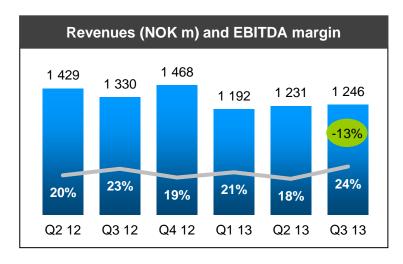


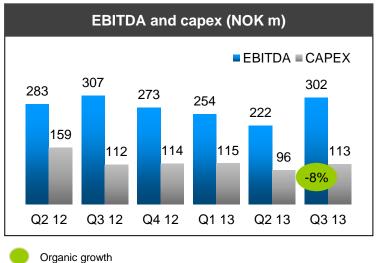




#### Denmark

- 40k net mobile subscription loss
- Stable mobile ARPU last three quarters
- 9% decline in subscriber and traffic revenues, due to lower subscriber base
- 6% opex reduction due to fewer FTEs and lower sales and marketing costs

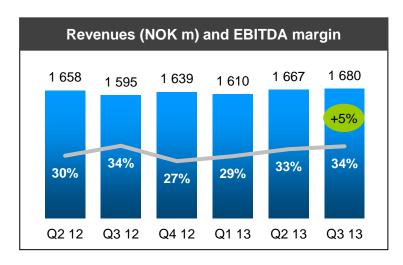


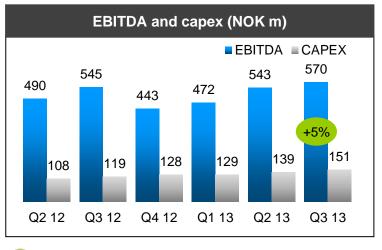




#### **Broadcast**

- 3k DTH subscriber loss offset by ARPU growth and currency
- 20% revenue growth in Conax
- 15% revenue growth in Norkring from DAB and installation revenues
- Capex increase mainly due to Thor 7 ground investments and DAB roll-out
- Thor 7 launch expected 2H 2014



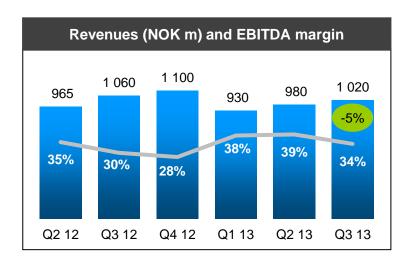


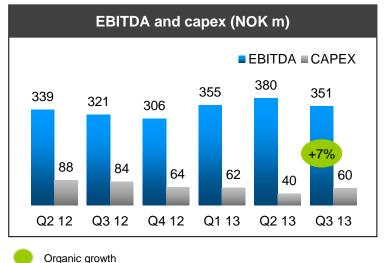
Organic growth



# Hungary

- 21k net subscriber growth
- 6% organic service revenue decline
- Increased telecom tax in corporate segment from 1 August
- Telecom tax impacting EBITDA margin by -9 percentage points
- Successful renewal of 900/1800 MHz spectrum

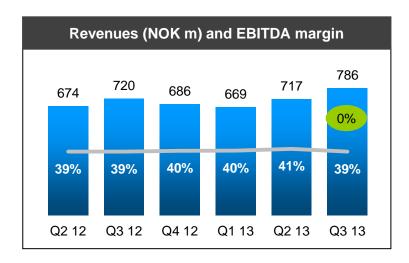


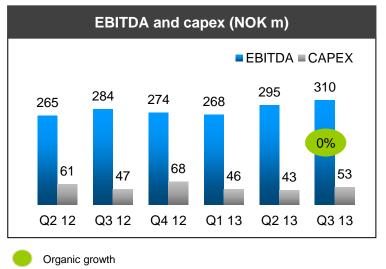




## Serbia

- 71k net subscriber growth
- Stable ARPU despite challenging macroeconomic environment
- 33% operating cash flow margin

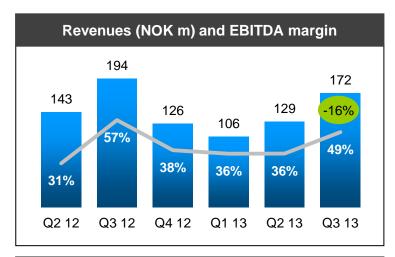


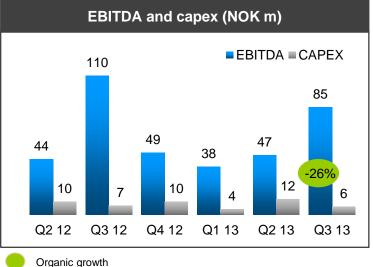




# Montenegro

- 50k net subscriber growth
- EBITDA margin decline from lower roaming revenues in tourist season
- Challenging macroeconomic climate continued
- 47% operating cash flow margin

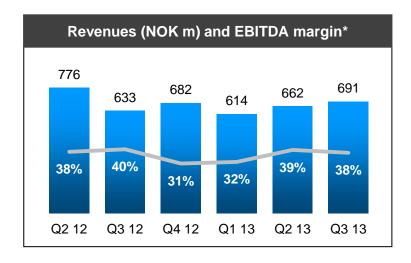


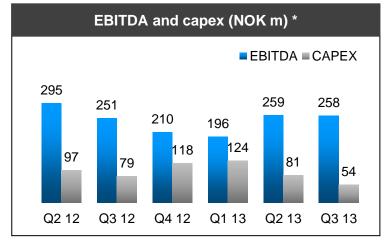




# Bulgaria (Globul)

- Included in Telenor Group from 1 Aug 2013
- 16k net subscriber growth in Q3
- 50% reduction in MTR from 1 July
- Planning for network swap, with expected completion in 2014







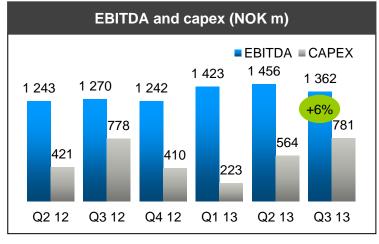
# Thailand (dtac)

- 240k net subscriber growth
- 55% reduction in MTR from 1 July
- 10% subscription and traffic revenue growth
- Commercial launch of 2.1 GHz on 23 July
- 4 million customers on new network

#### Outlook for 2013\*:

- 5% 7% revenue growth
- EBITDA margin of 30%-31%
- Capex of around THB 14.5 billion

Revenues (NOK m) and EBITDA margin 4 792 4 5 1 9 4 490 4 080 4 069 3 998 +1% 33% 32% 31% 30% 30% 28% Q2 12 Q3 12 Q4 12 Q1 13 Q2 13 Q3 13





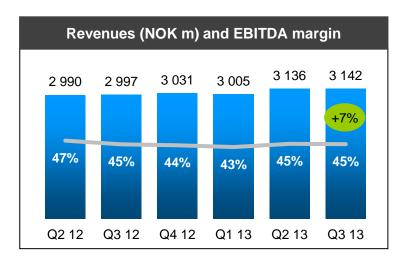


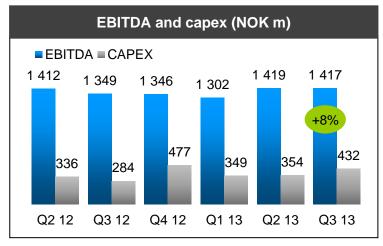
# Malaysia (DiGi)

- 279k net subscriber growth
- Stable ARPU as mobile data revenues offset voice and SMS decline
- Network swap completed in Q3
- 4G launched in July on selected locations

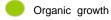
#### Outlook for 2013\*:

- 5%-7% revenue growth
- ~1pp dilution on EBITDA & cash-flow margin from 2012 levels





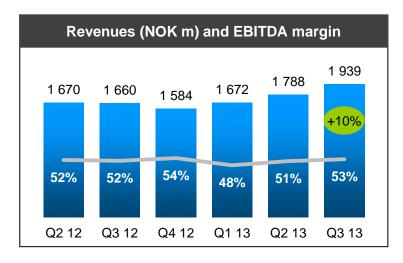
\*) In local currency

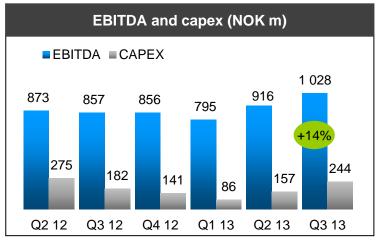




# Bangladesh (Grameenphone)

- 2.1 million net subscriber growth
- Market combat plan showing results:
  - 8% service revenue growth
  - Reduced churn
  - Increased revenue market share
- Acquired 3G spectrum in September service launch in October
- 40% operating cash flow margin excl spectrum acquisition



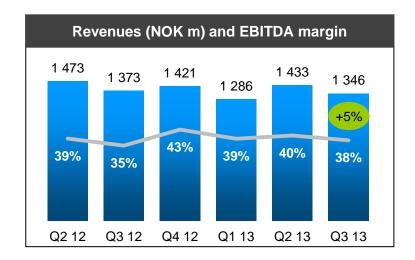


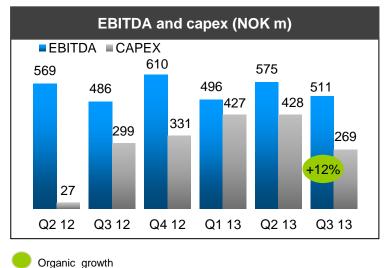
Organic growth



### **Pakistan**

- 160k net subscriber growth, incl one-time correction of -542k subscribers
- 7% organic growth in subscription & traffic revenues
- Increased withholding tax on telecom services impacting telecom spend
- Network swap completed in September

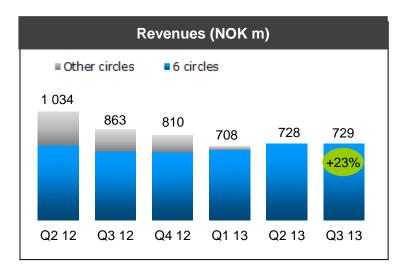


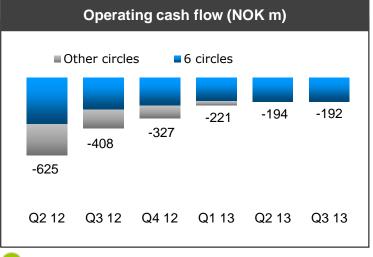


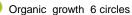


### India

- 1.5 million net subscriber growth
- 23% organic service revenue growth in 6 circles
- Gross margin improved by 4pp
- Opex and capex increase in Q3 related to launch of 870 new sites
- Accumulated losses of INR 142 bn excl licence fee
- Targeting operating cash flow breakeven by end of 2013









# Changes in revenues and EBITDA

	Revenu	Revenues		EBITDA	
	Reported	Organic	Reported	Organic	
Norway	-2.6 %	-2.9 %	-3.5 %	-3.9 %	
Sweden	1.9 %	-3.1 %	15.3 %	9.6 %	
Denmark	-6.4 %	-13.1 %	-1.7 %	-7.8 %	
Hungary	-3.8 %	-5.3 %	9.2 %	7.4 %	
Serbia	9.2 %	-0.3 %	9.3 %	-0.3 %	
Montenegro	-11.3 %	-16.3 %	-22.7 %	-26.2 %	
Thailand	1.8 %	0.9 %	7.3 %	6.3 %	
Malaysia	4.8 %	7.4 %	5.0 %	7.6 %	
Bangladesh	16.8 %	10.1 %	20.1 %	13.5 %	
Pakistan	-2.0 %	5.1 %	5.1 %	12.4 %	
India	-15.6 %	22.9 %	65.7 %		
Broadcast	5.3 %	5.3 %	4.6 %	4.6 %	
Telenor Group	2.8 %	0.7 %	9.1 %	5.6 %	

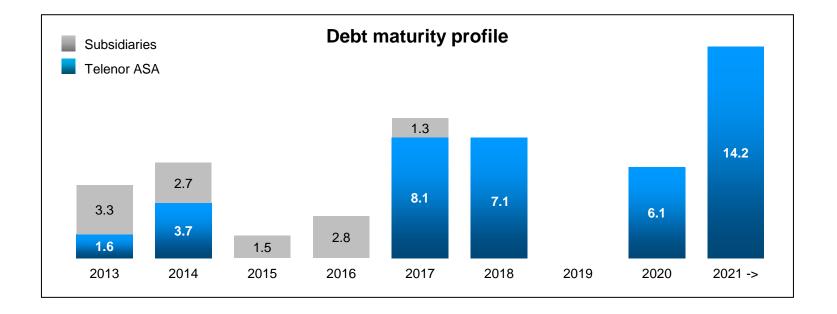


# Net debt in partly owned subsidiaries

(NOK m)	Q3 2013	Q2 2013	Q3 2012
DiGi	766	344	-662
DTAC	2 054	2 713	1 001
Grameenphone	1 996	360	1 107
India	512	205	-652

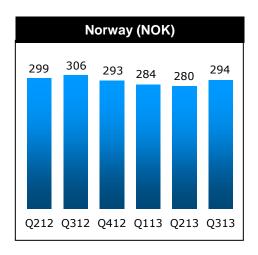


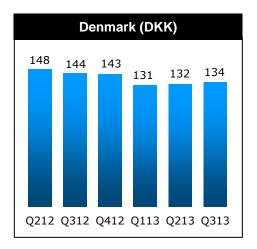
# Debt maturity profile

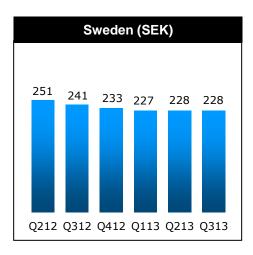


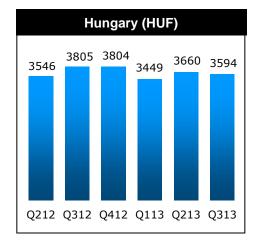


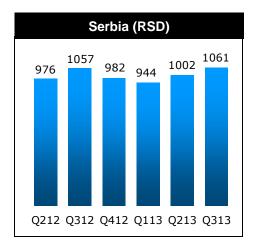
# ARPU development (local currency)

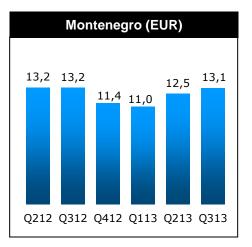






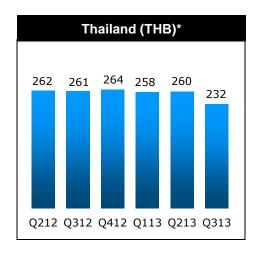


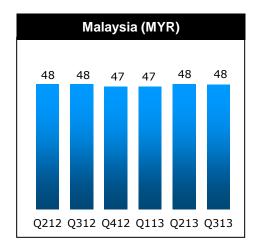


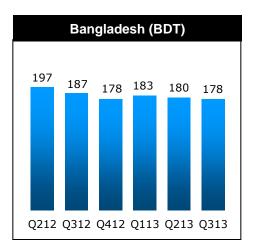


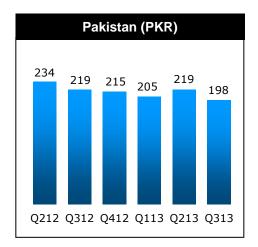


# ARPU development (local currency)









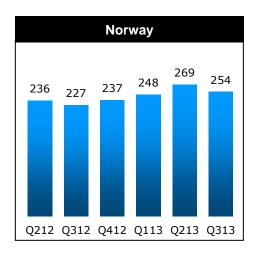


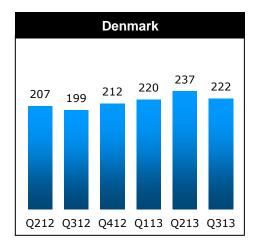


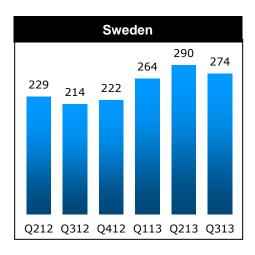


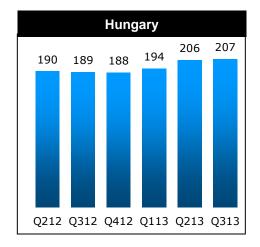
<sup>\*</sup> Restated from Q1 2012

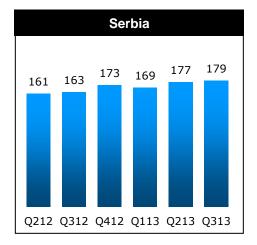
# AMPU development









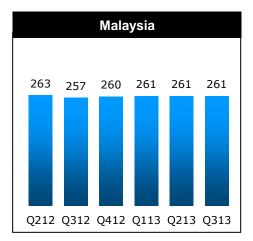


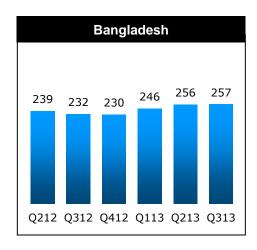


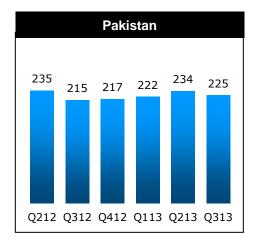


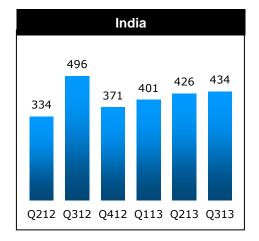
# AMPU development

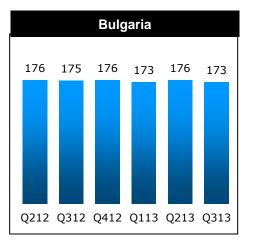














<sup>\*</sup> Restated from Q1 2012