

Telenor Group – First Quarter 2014 Jon Fredrik Baksaas, CEO



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Q1 2014 A solid start to the year

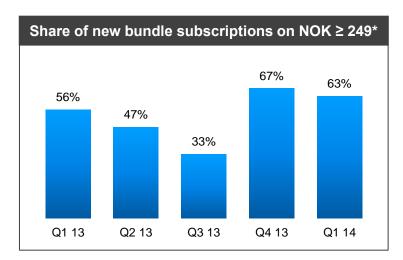
- 6 million new mobile subscribers
- 5% underlying mobile service revenue growth
- Growth and efficiency initiatives in Norway
- Regulatory cost savings in Thailand
- Strong growth momentum in India
- Internet for All initiatives across all markets

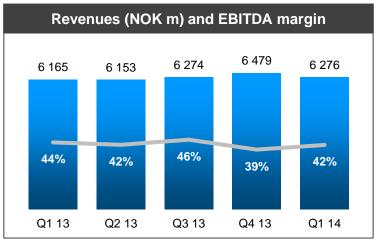




Back to revenue growth in Norway

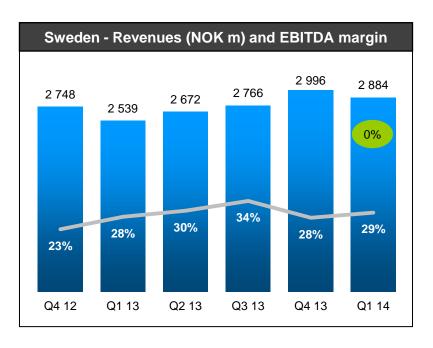
- 2% total revenue growth
 - 2% growth in mobile subscription & traffic revenues
 - 7% growth in fixed Internet and TV revenues
- Voluntary workforce reductions implemented
- Continued high investments in fibre and 4G networks

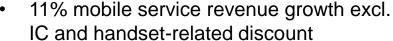


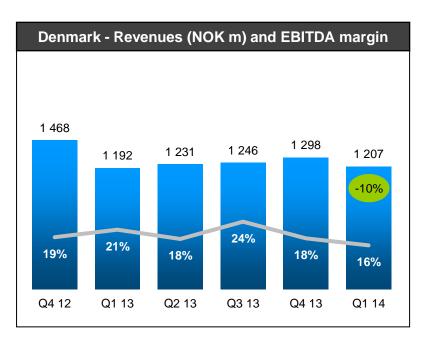




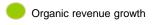
Strong performance in Sweden, challenging in Denmark





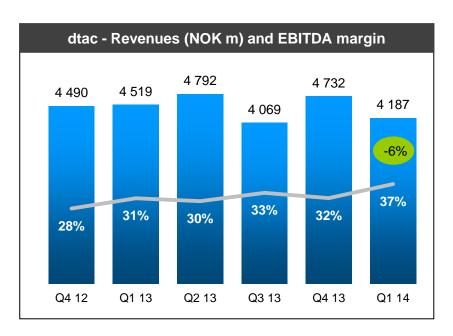


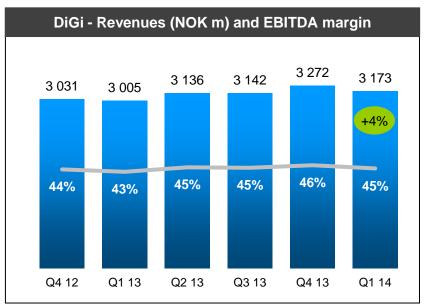
Stabilising trend in subscriber base



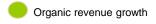


Migration on track in Thailand, steady forward in Malaysia



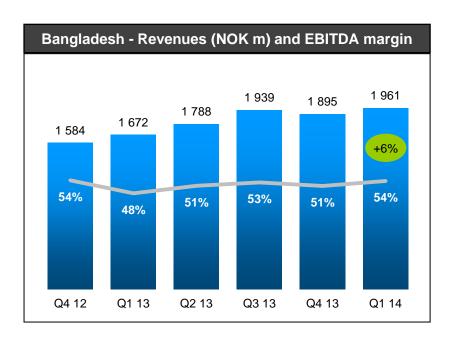


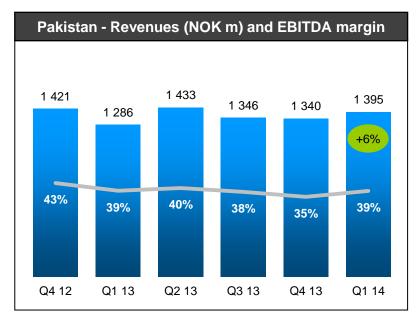
- 16 million subscribers on 2.1 GHz network
- 7% growth in subscription & traffic revenues



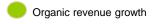


Improved business environment in Bangladesh and Pakistan





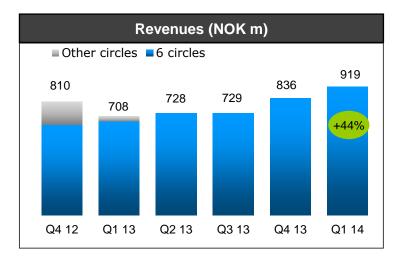
- Less disruptions since January elections
- 3G spectrum (2.1 GHz) acquired in April

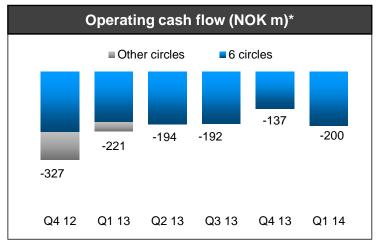


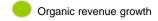


Strong growth momentum in India

- Strong subscriber and revenue growth
 - 2.5 million new subscribers
 - 13% organic ARPU growth
 - 44% organic revenue growth
- Internet for All strategy launched in March
- 1,036 new sites put on air
- Acquisition of supplementary spectrum in February, incl new circle Assam
- Offset of 2008 entry fee confirmed by Indian authorities



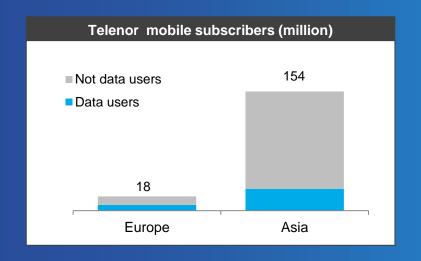






The Internet for All opportunity

- 1.2 billion people within footprint
- 172 million subscribers
- 36 million active data users





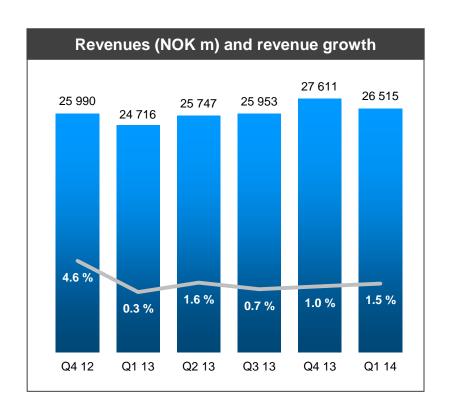


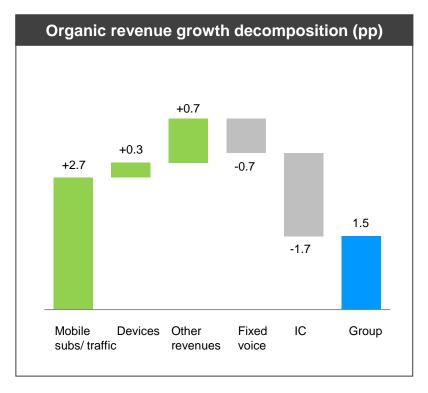


Telenor Group — First Quarter 2014 Richard Olav Aa, CFO



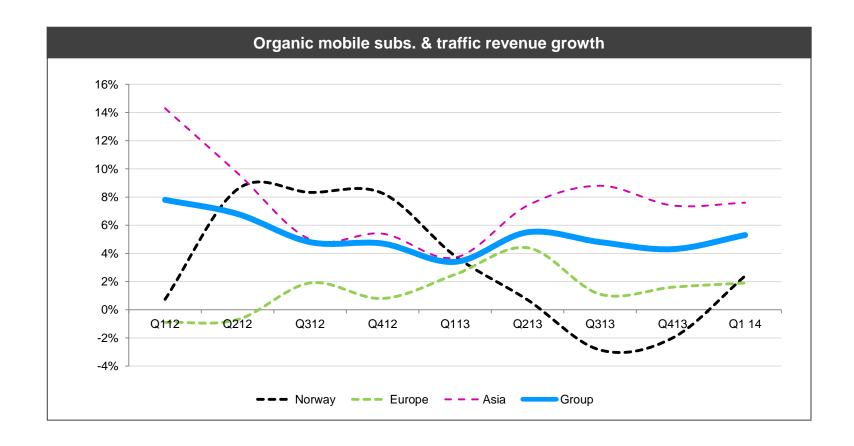
Organic revenue growth improving to 1.5%





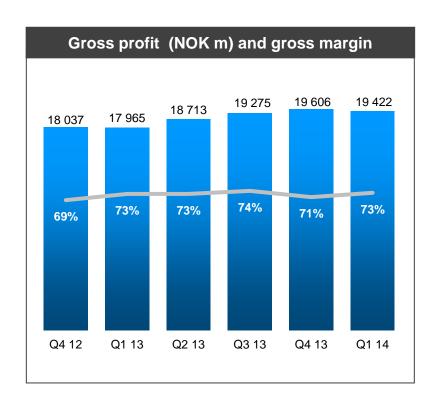


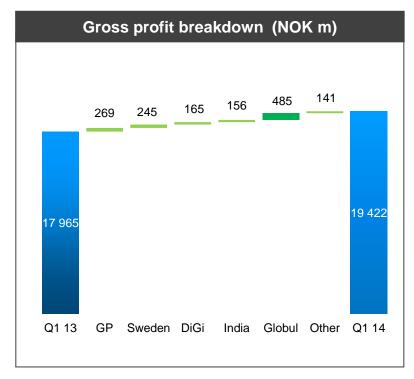
Underlying mobile service revenue growth of 5.3%





Gross profit increased by NOK 1.5 billion

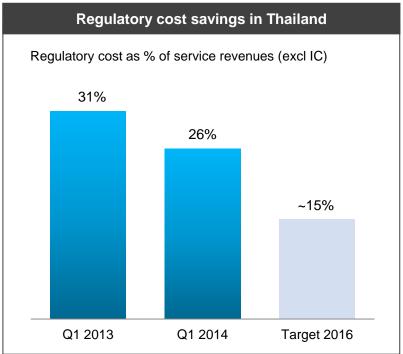






Good progress on NOK 5 bn gross cost saving target

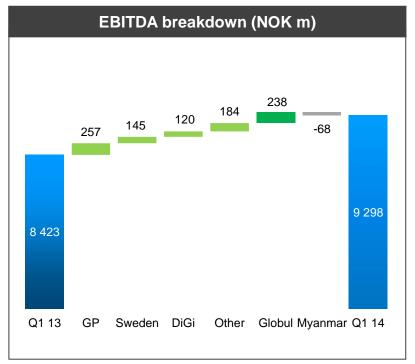






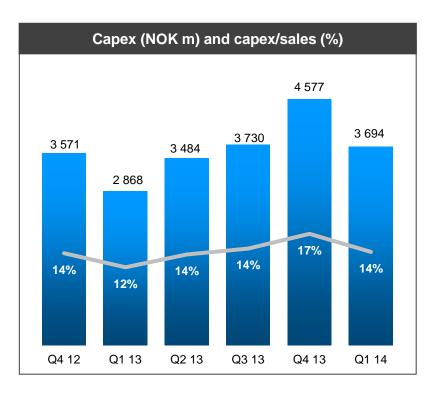
35% EBITDA margin and 5% organic growth in EBITDA

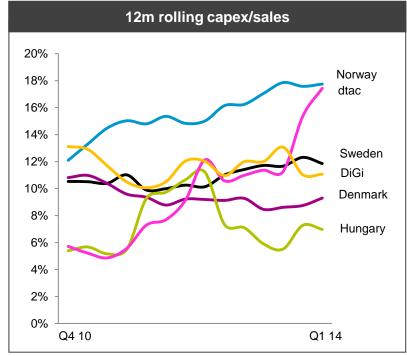






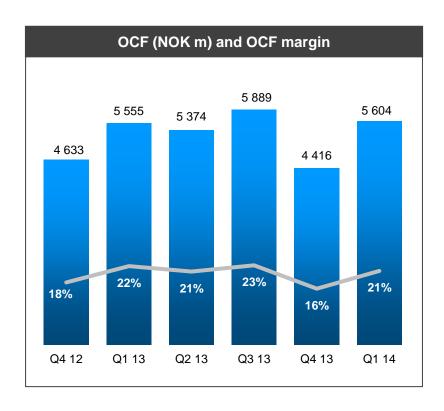
Capex of NOK 3.7 billion and 14% capex/sales

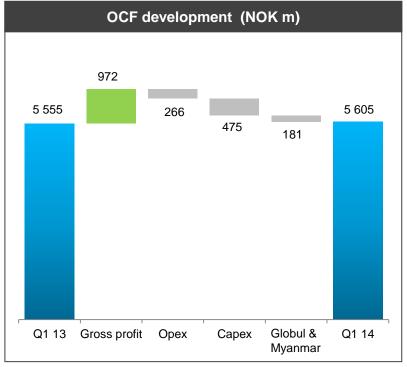






Operating cash flow of NOK 5.6 billion







P&L impacted by several significant one-time items

NOKm	EBITDA	Associated companies	Net financials	Net income
Sales gain on disposal of Conax	+1 200			+1 200
Licence offset in India	+1 650		+170	+1 820
VimpelCom one-off charge related to Algeria resolution		-2 019		-2 019
Total	+2 850	-2 019	+170	+1 001



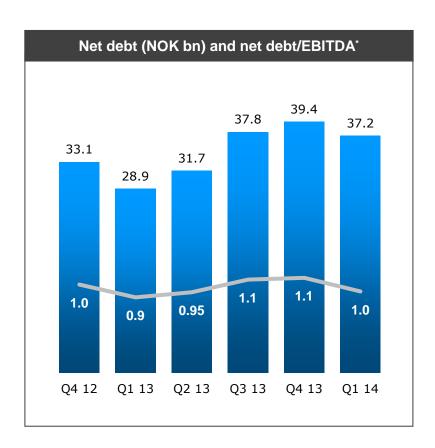
Q1 2014

Net income of NOK 3.7 billion

NOKm	Q1 14	Q1 13
Revenues	26 515	24 716
EBITDA before other items	9 298	8 423
Other items	2 586	-270
EBITDA	11 884	8 153
Depreciation and amortisation	-3 718	-3 438
EBIT	8 157	4 713
Associated companies	-1 837	1 065
Net financials	-76	-207
Profit before taxes	6 244	5 572
Taxes	-1 645	-1 363
Non-controlling interests	-923	-607
Net income to Telenor	3 676	3 602
Earnings per share (NOK)	2.43	2.34



Net debt/EBITDA of 1.0x



Change in net debt (NOK bn)				
Net debt 30 Dec 2013	39.4			
EBITDA	(11.9)			
One-offs with no cash effect	2.9			
Income taxes paid	0.7			
Net interest paid	0.3			
Capex paid	5.9			
Acquisition of companies	0.9			
Dividends paid to minorities	0.5			
Net revenue share in DTAC	(0.6)			
Currency effects	(0.3)			
Other changes in working capital	(0.6)			
Net change	(2.2)			
Net debt 31 Mar 2014	37.2			



Outlook for 2014 maintained

	2014	Q1 2014	FY 2013
Organic revenue growth	Low single digit	1.5%	0.9%
EBITDA margin	In line with 2013	35.3%	34.5%
Capex / sales	Around 16%	12.8%	14.1%

Group structure as of 31 March 2014, excl Myanmar

Organic revenue growth in fixed currency, adj. for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees. Exchange rates as of 31 March 2014



Q1 2014 Summing up

- 6 million new mobile subscribers
- 5% underlying mobile service revenue growth
- 35% EBITDA margin and 5% organic growth in EBITDA
- Progress on efficiency agenda





Learn more about the Internet for All opportunity



Analyst & investor seminar
The Grange St Paul, London, 6 June 2014





Q&A

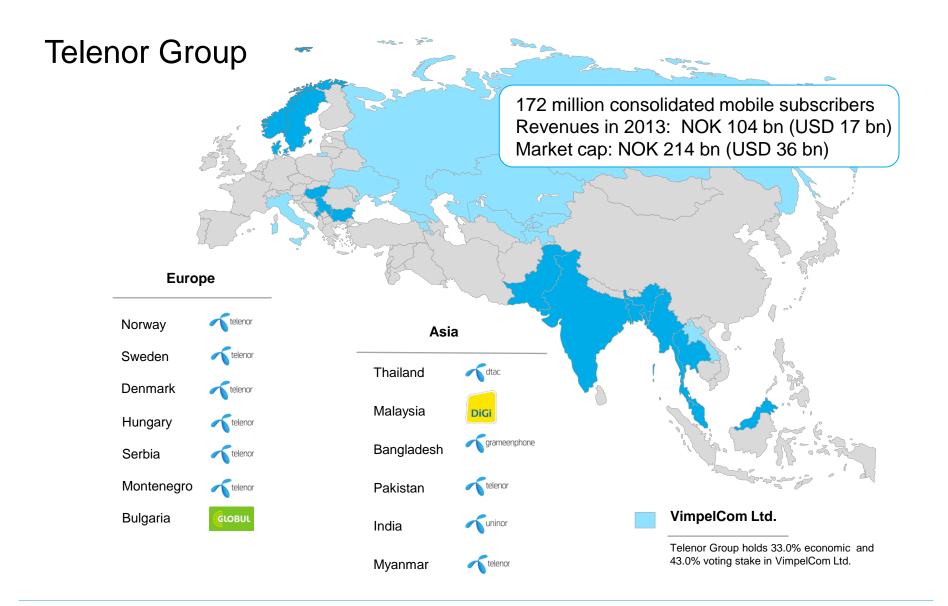




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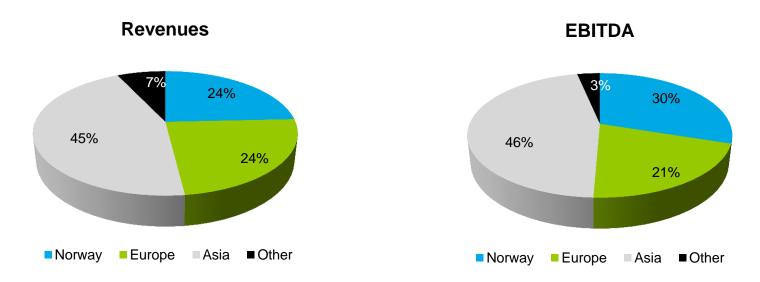


Appendix

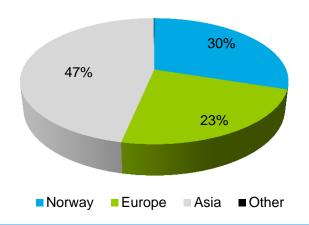




Geographic split of key financials in 2013



Operating cash flow





Priorities for capital allocation

Maintain a solid balance sheet

Net debt/EBITDA below 2.0x

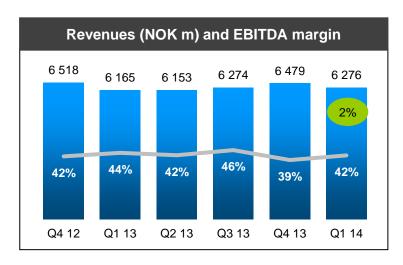
50-80% dividend payout of normalised net income Aim for YoY growth in dividends

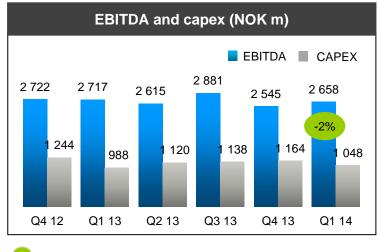
Value driven, within core assets and regions

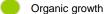


Norway

- 1k net mobile subscriber growth
- Fibre subscriber base increased by 7k to 88k
- 2% growth in mobile subscription and traffic revenues
- 7% growth in fixed Internet and TV revenues
- Voluntary workforce reductions implemented in March
- Capex focused on fibre and 4G rollout, with 4G coverage reaching 57%
- New national roaming agreement with Tele2 signed in April



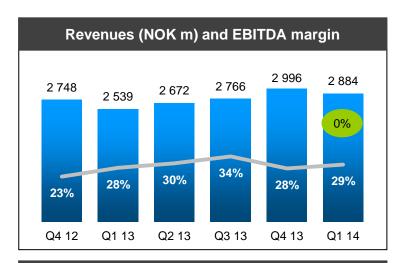


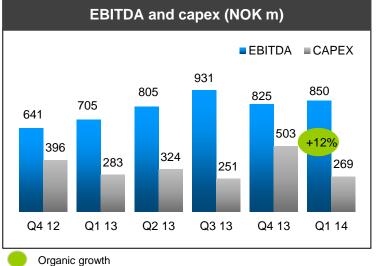




Sweden

- 11k net mobile subscriber loss, primarily in prepaid segment
- 11% mobile service revenue growth excl IC and handset-related discount
- Launch of mobile no-frill brand Vimla in February
- Acquisition of Tele2's fibre & cable business in January
- 3 pp organic EBITDA margin increase due to strong opex improvement

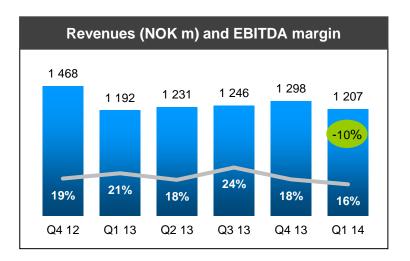


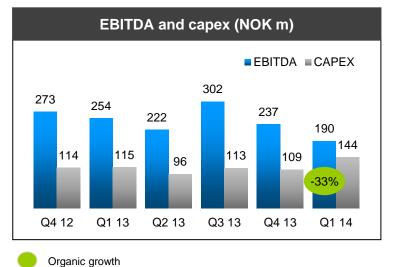




Denmark

- 33k mobile subscriber growth, of which 23k in postpaid segment
- Stabilising subscriber base
- 6% decline in mobile subscriber and traffic revenues
- «Best network» campaign launched in March
- 4% opex reduction not sufficient to offset reduced gross profit

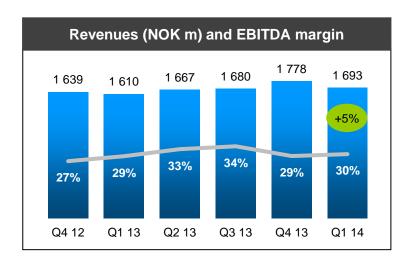


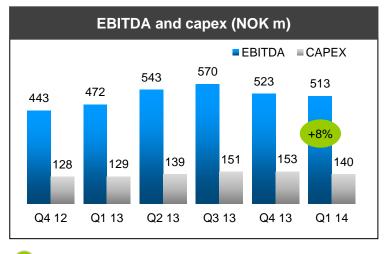


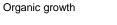


Broadcast

- 9k DTH subscriber loss offset by ARPU growth and currency
- Stable revenues in Satellite Broadcasting
- 16% revenue growth in Norkring from DAB and installation revenues
- Sales gain of NOK 1.2 billion from divestment of Conax on 26 March
- Launch of Thor 7 satellite in 2H 2014



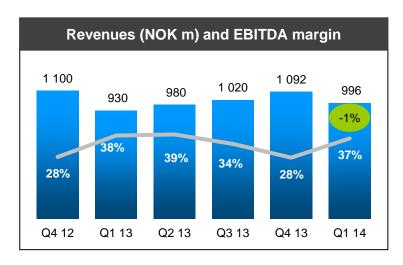


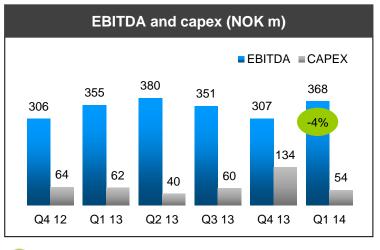




Hungary

- 23k net mobile subscriber loss
- 3% organic decline in subscription and traffic revenues
- Telecom tax impacting EBITDA margin by -10 percentage points
- Multiband auction incl 800 MHz expected mid 2014



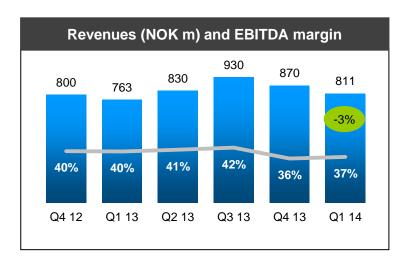


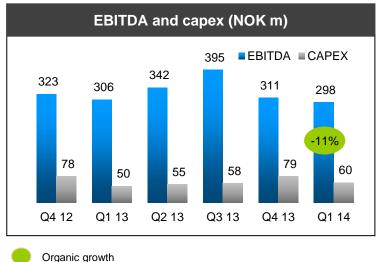




Montenegro and Serbia

- 78k net subscriber loss
- Stable revenues excl the effect of MTR reductions in both countries
- Increase in postpaid revenues offsetting prepaid decrease
- Economic downturn still significantly affecting purchasing power
- Acquisition of KBC Banka in Dec 2013, platform for mobile financial services

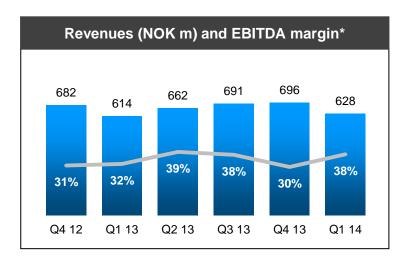


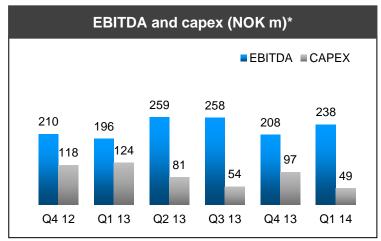




Bulgaria (Globul)

- 24k net subscriber loss due to seasonality
- 1% organic growth in subscription and traffic revenues
- Total revenues impacted by MTR reductions from 1 July 2013 and lower handset sale
- Network renovation project to start in Q2





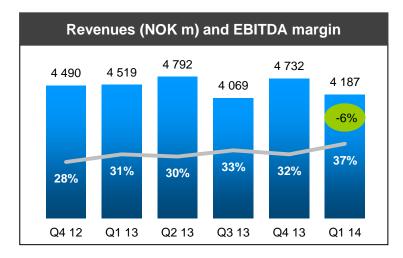


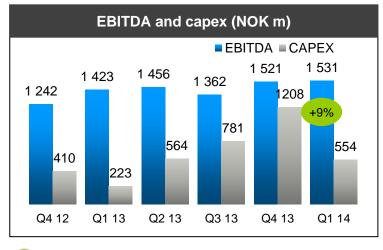
Thailand (dtac)

- 284k net subscriber growth
- 1% subscription and traffic revenue growth
- 55% reduction in MTR from 1 July 2013
- Handset sales impacted by weak macro
- 16 million customers on 2.1 GHz network

Outlook for 2014*:

- Low single digit revenue growth
- 35-37% EBITDA margin
- Capex of minimum THB 13 billion









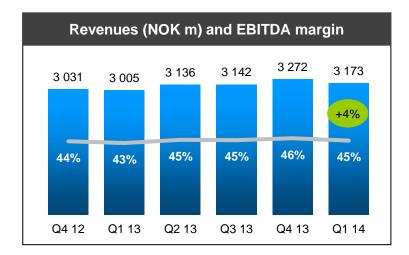
^{*)} In local currency

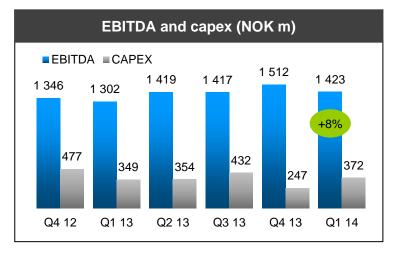
Malaysia (DiGi)

- 109k net subscriber loss
- 7% organic growth in subscription and traffic revenues
- Capex mainly related to 3G /4G coverage and fibre backhaul
- 33% operating cash flow margin

Outlook for 2014*:

- 4-6% revenue growth
- Sustained EBITDA margin
- Capex up to MYR 900 million





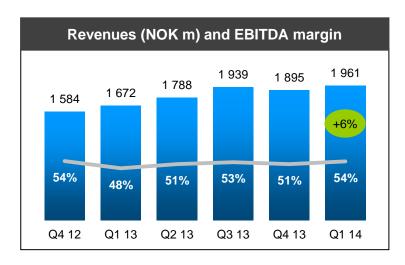
Organic growth

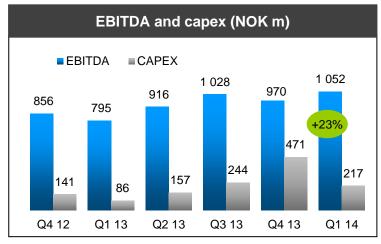


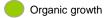
^{*)} In local currency

Bangladesh (Grameenphone)

- Increased political stability after January elections
- 1.6 million net subscriber growth
- 7% organic growth in subscription and traffic revenues
- 6 pp improvement in opex/sales, driven by lower SIM tax from May 2013
- 3G roll-out to all 64 district headquarters completed
- 43% operating cash flow margin



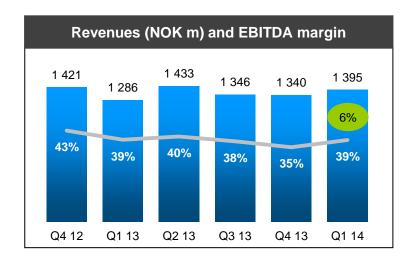


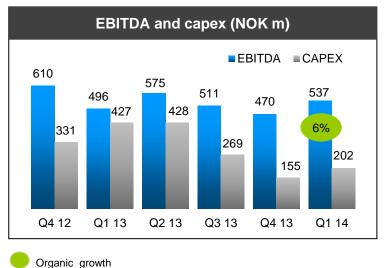




Pakistan

- 1.8 million net subscriber growth
- 9% organic growth in subscription and traffic revenues
- Decrease in energy costs offset by higher sales
 & commission cost
- Biometric Verification System implemented in Karachi, remaining country by end of July
- 3G spectrum (2.1 GHz) acquired in April for reserve price USD 147.5 million

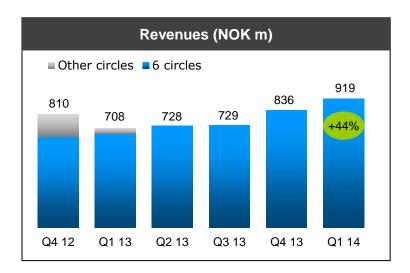


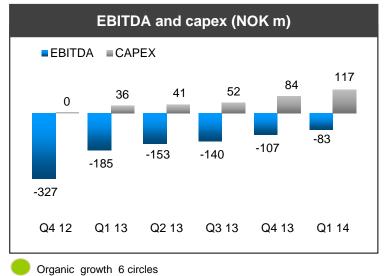




India

- 2.5 million net subscriber growth
- 13% ARPU growth in local currency
- 44% organic revenue growth in 6 circles
- 1,036 new sites launched in Q1
- Acquisition of add-on spectrum in February, incl new circle Assam
- Offset of 2008 entry fee of NOK 1.7 billion confirmed by Indian authorities





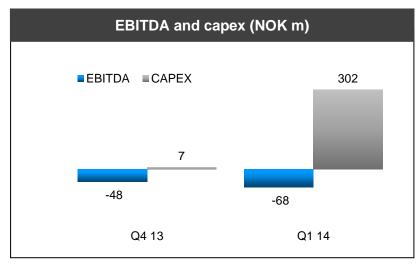


Myanmar

- Licence awarded in February
- 289 people on-boarded
- Capex primarily driven by network and IT rollout
- First call made on 7 April
- Service launch expected in 2H 2014

Financial targets

- EBITDA breakeven 3 years after licence award
- Peak funding of around USD 1 billion incl licence fee of USD 500 million







Changes in revenues and EBITDA

	Revenues		EBITDA	
	Reported	Organic	Reported	Organic
Norway	1.8 %	1.8 %	-2.2 %	-2.2 %
Sweden	13.6 %	0.2 %	20.6 %	12.4 %
Denmark	1.3 %	-9.8 %	-25.3 %	-33.5 %
Hungary	7.2 %	-0.7 %	3.6 %	-4.1 %
Montenegro & Serbia	6.2 %	-2.8 %	-2.8 %	-10.8 %
Thailand	-7.3 %	-6.3 %	7.6 %	8.8 %
Malaysia	5.6 %	4.3 %	9.2 %	7.9 %
Bangladesh	17.2 %	6.2 %	32.4 %	22.8 %
Pakistan	8.5 %	5.8 %	8.4 %	5.6 %
India	29.7 %	44.2 %	55.2 %	
Broadcast	5.1 %	5.2 %	8.2 %	8.2 %
Telenor Group	7.3 %	1.5 %	10.4 %	4.8 %

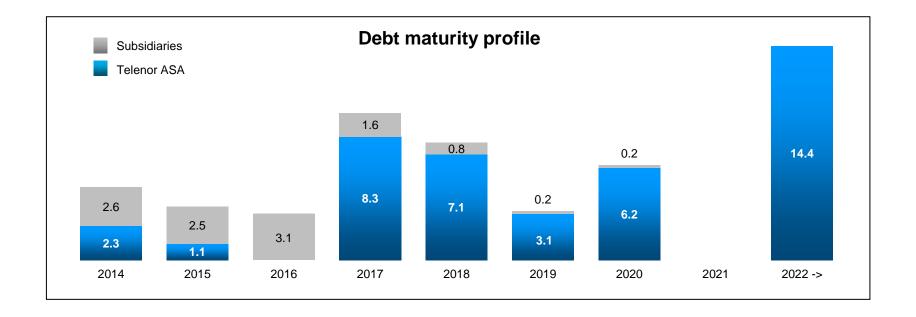


Net debt in partly owned subsidiaries

(NOK m)	Q1 2014	Q4 2013	Q1 2013
DiGi	910	656	688
DTAC	3 658	4 811	3 262
Grameenphone	1 152	1 547	187
India	741	204	6

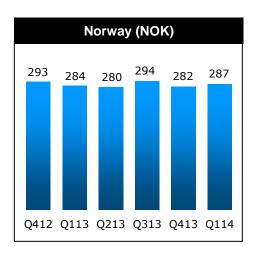


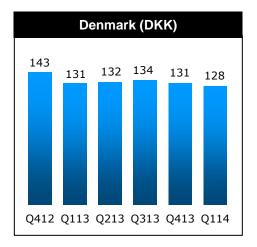
Debt maturity profile

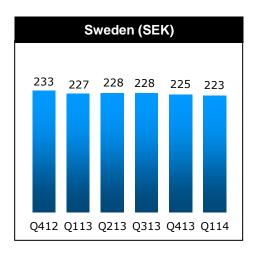


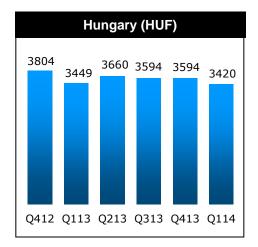


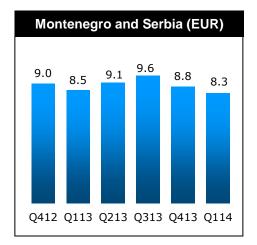
ARPU development (local currency)

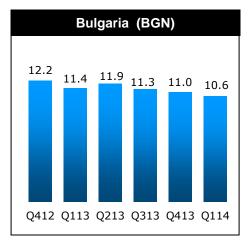






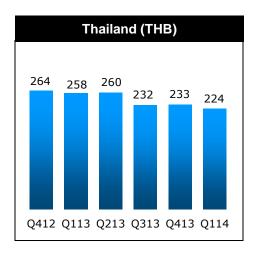


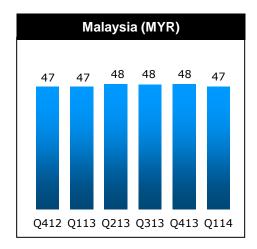


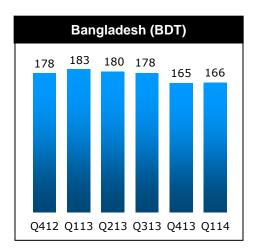


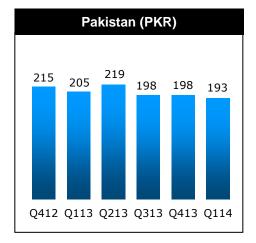


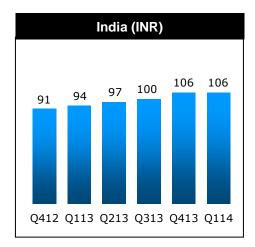
ARPU development (local currency)





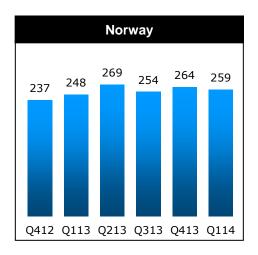




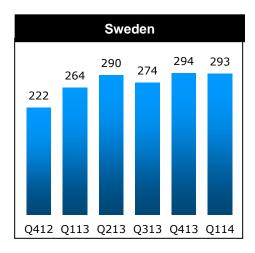


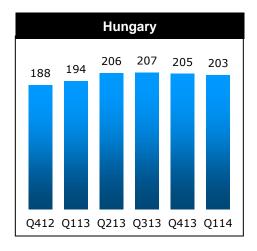


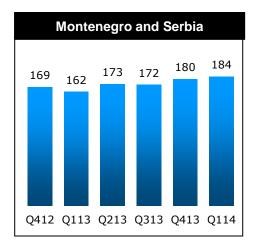
AMPU development















AMPU development



