

# 2017

TELENOR GROUP – SECOND QUARTER Sigve Brekke, CEO

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#### **HIGHLIGHTS SECOND QUARTER 2017**

#### **OPERATIONAL HIGHLIGHTS**

- Improved revenue growth and all-time-high EBITDA
- Solid performance in core operations, with EBITDA margin expansion in all business units
- Executing on cost and simplification agenda
- Launching a 2% share buyback programme

#### **KEY FINANCIALS**

- Revenues of NOK 31.5 bn (+2%)
- Opex reductions of NOK 0.6 bn (-5%)
- EBITDA of NOK 12.7 bn (+13%)
- Free cash flow of NOK 9.9 bn

#### ROBUST MOBILE AND FIXED REVENUES IN NORWAY

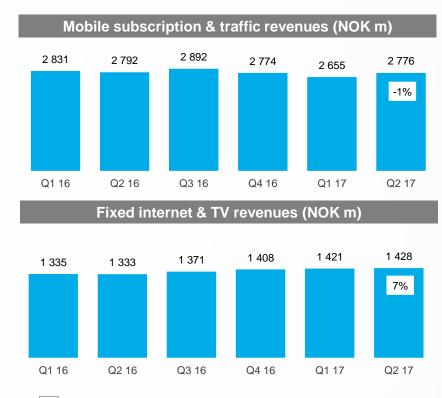


#### **MOBILE**

- 3% ARPU growth with positive development in both consumer and business segments
- 76% growth in median data usage now at 1.3 GB/month
- Ranked as Norway's fastest network with average speed of 54 Mbit/s

#### **FIXED**

- 7k new fibre connections, taking high-speed internet customer base to 616,000
- 7% growth in internet and TV revenues, offsetting decline in fixed telephony and wholesale

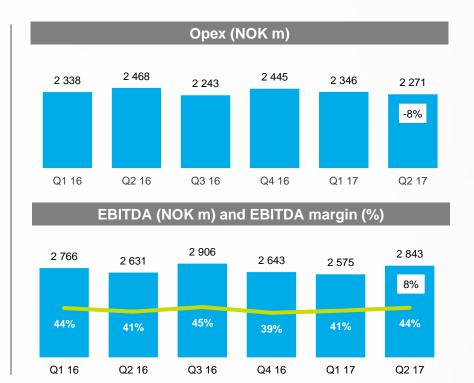


Organic growth assuming fixed currency, adjusted for acquisitions and disposals

## COST REDUCTIONS SUPPORTING 8% EBITDA GROWTH IN NORWAY



- Lower personnel cost following workforce reductions of 300 FTEs in Q4/Q1
- Improved sales & marketing efficiency, driven by handset installment programme and business segment
- Reduced use of temporary workers at customer care, due to digitization and lower incoming volumes
- Continued efficiency improvements within operations & maintenance (fault handling, service delivery)





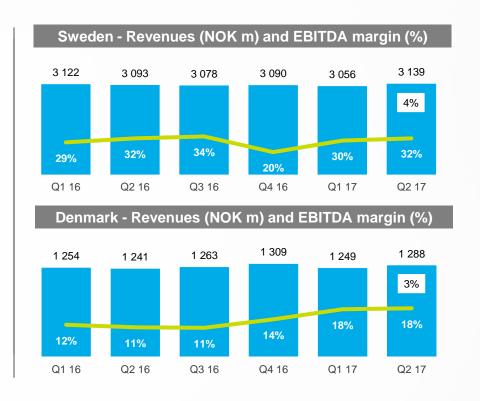
## FIBRE-DRIVEN GROWTH IN SWEDEN, COST REDUCTIONS IN DENMARK

#### **SWEDEN**

- 13k new mobile subscribers, subscriber base +4% yoy
- 12k new fibre connections, total base now at 557,000
- 8% organic growth in fixed revenues, driven by fibre
- Stable underlying opex and 6% organic growth in EBITDA

#### **DENMARK**

- 11k net mobile subscriber growth and stable subscription and traffic revenues
- 71% EBITDA growth, following cost reductions
- Renewed 3-year frame agreement with public sector



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items

#### STABLE DEVELOPMENT IN CENTRAL AND EASTERN EUROPE



#### **HUNGARY**

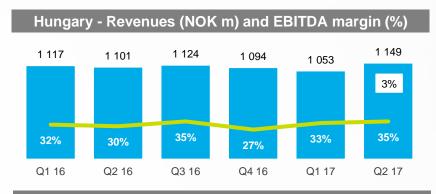
- 18k net subscriber growth and 2% organic growth in subscription and traffic revenues
- 18% organic growth in EBITDA, supported by 9% opex decline

#### **BULGARIA**

- Stable subscription and traffic revenues
- Stable opex and 3% organic growth in EBITDA

#### **SERBIA AND MONTENEGRO**

- Stable organic subscription and traffic revenues
- 1% organic growth in EBITDA



#### Bulgaria - Revenues (NOK m) and EBITDA margin (%)



## BACK TO GROWTH IN THAILAND, MITIGATING PREPAID EXPOSURE IN MALAYSIA

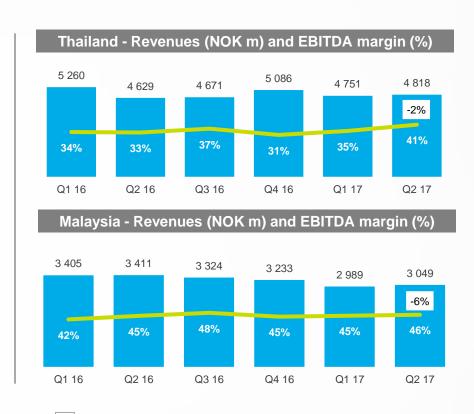


#### **THAILAND (DTAC)**

- 2% growth in subscription & traffic revenues, despite continued pressure on prepaid
- Strong EBITDA margin and 21% growth in EBITDA
- 82% 4G population coverage
- Selected as preferred partner on TOT's 2.3 GHz spectrum

#### **MALAYSIA (DIGI)**

- Good postpaid performance, with 100k net adds and 9% organic revenue growth
- Strengthened prepaid internet offering resulting in 150k net adds
- Underlying 44% EBITDA margin supported by cost control



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items

#### CONTINUED STRONG PERFORMANCE IN EMERGING ASIA



#### **BANGLADESH (GRAMEENPHONE)**

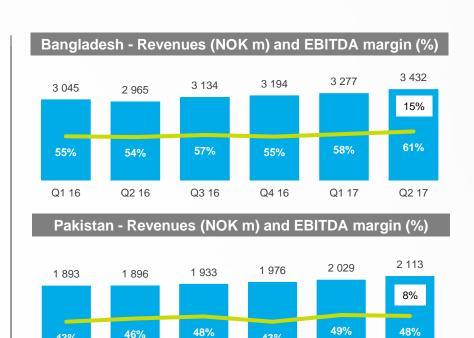
- 15% revenue uplift, with growth from both voice and data
- 24% growth in active data users yoy (+1.8 m)
- 22% growth in normalised EBITDA

#### **PAKISTAN**

- 8% total revenue growth
- 0.7 m net subscriber growth, subscriber base +8% yoy
- 48% EBITDA margin and 1% organic growth in EBITDA

#### **MYANMAR**

- 10% subscription and traffic revenue growth
- 48% EBITDA margin and 13% organic growth in EBITDA
- Spectrum secured and 4G services launched in 29 townships



43%

Q4 16

Q1 17

Ω2 17

Organic revenue growth

Q2 16

Q3 16

43%

Q1 16



#### **KEY DRIVERS FOR VALUE CREATION TOWARDS 2020**







## CREATING A LEANER TELENOR: IMPROVING COST EFFICIENCY

- Adapting to changes in customer behaviour, new digital players and technology opportunities
- Cost programmes and initiatives confirmed
- Cost reductions ahead of plan, now aiming for NOK 1 bn opex reductions in 2017
- Ambitions for 2018-2020 maintained



## CREATING A LEANER TELENOR: THE SIMPLIFICATION CONTINUES

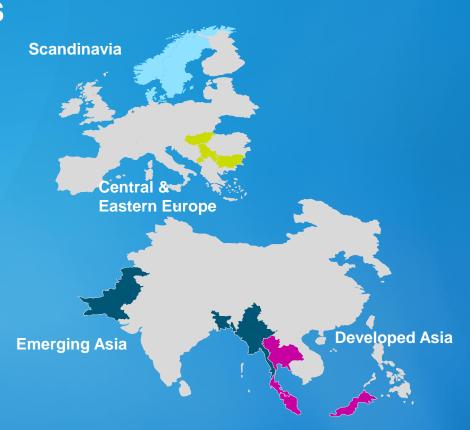
### telenor group

#### Q1 2017

- Cluster organization launched in January
- India exit announced in February
- Disposal of internet portal Startsiden

#### Q2 2017

- Further sell-down in VEON in April
- Monetizing and focusing online classifieds portfolio





# 2017

#### TELENOR GROUP – SECOND QUARTER

Jørgen C. Arentz Rostrup, CFO





#### **HIGHLIGHTS SECOND QUARTER 2017**

#### **OPERATIONAL HIGHLIGHTS**

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- Solid performance in core operations, with EBITDA margin expansion in all business units
- Executing on cost and simplification agenda
- Launching a 2% share buyback programme

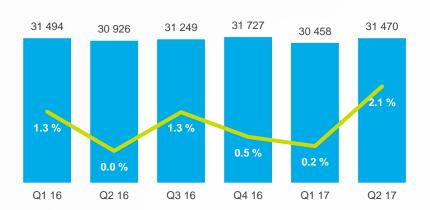
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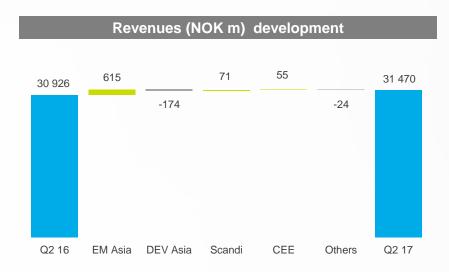
#### IMPROVED ORGANIC REVENUE GROWTH



#### Revenues (NOK m) and organic revenue growth (%)



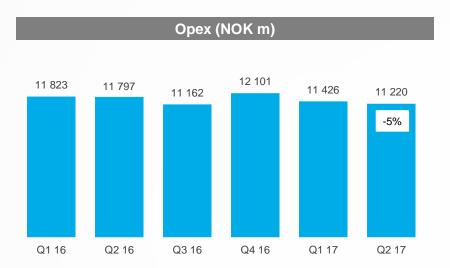
- 3% organic growth in mobile subscription and traffic revenues
- 6% growth in internet and TV revenues, driven by fibre



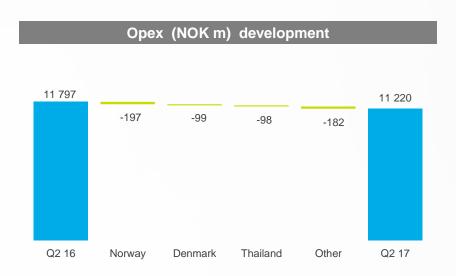
- Continued solid organic growth in emerging Asia
- Back to service revenue growth in Thailand
- Stable development in Scandinavia and CEE







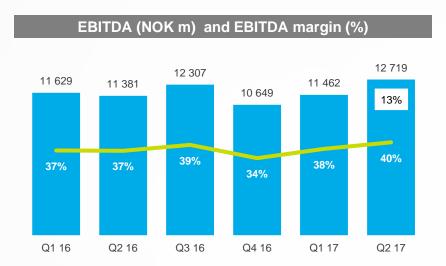
- Number of FTEs reduced by 1,100 from Q4 2016
- Contribution from one-time effects of NOK 0.2 bn



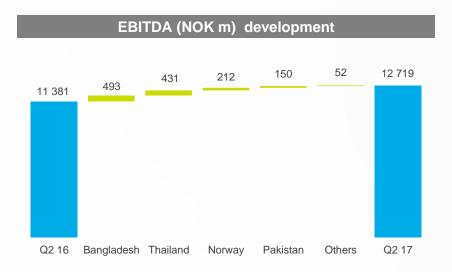
Net opex reductions in 11 out of 12 markets



## REVENUE GROWTH AND COST REDUCTIONS TRANSLATING INTO 13% ORGANIC EBITDA GROWTH



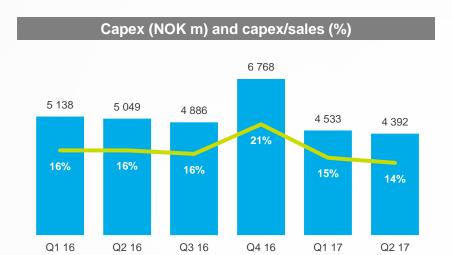
All-time high EBITDA and EBITDA margin



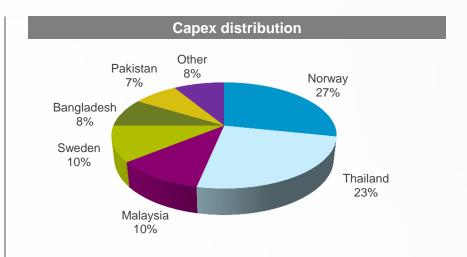
EBITDA margin expansion in all business units

#### CAPEX OF NOK 4.4 BILLION AND CAPEX/SALES OF 14%





 18% capex/sales incl spectrum acquisitions in Norway and Myanmar



- 4G and fibre investments in Norway
- Ongoing network densification programme in Thailand



## FURTHER SELL-DOWN IN VEON AND MONETIZED ONLINE CLASSIFIEDS INVESTMENTS

#### **VEON**

- 70 million VEON ADSs sold on 7 April, with net proceeds of NOK 2.2 billion
- Remaining 19.7% shareholding in VEON, including the VEON ADSs that are underlying Telenor's USD 1 billion, 3-year exchangeable bond
- Previously recognized currency translation differences, amounting to an accounting loss of NOK 7.5 billion are reclassified to the income statement in Q2.

#### **ONLINE CLASSIFIEDS**

- Completed transactions with Schibsted and SPH regarding online classifieds JVs:
- Exit from LatAm, while increasing to 100% ownership in Malaysia, Myanmar and Vietnam
- Positive P&L effect of NOK 3.0 billion, and net cash proceeds of NOK 2.5 billion

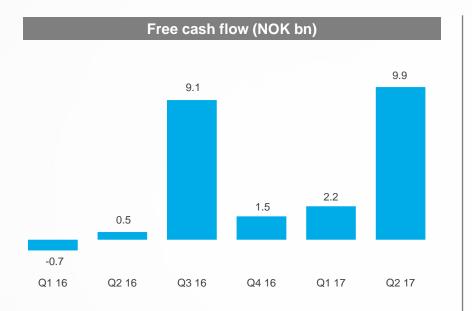


## NET INCOME OF NOK 3.9 BILLION EXCL. VEON AND ONLINE CLASSIFIEDS EFFECTS

NOK m	Q2 2016	Q2 2017	
Revenues	30 926	31 470	
EBITDA before other items	11 381	12 719	Broadcast lease contract (+0.4 bn)
Other items	-297	280	
EBITDA	11 084	13 000	Online classifieds impairment (-0.4 bn)
D&A and impairments	-4 780	-5 717	
Operating profit	6 304	7 282	<ul> <li>VEON reclassification and change in market value (-9.1 bn)</li> </ul>
Associated companies	-2 150	-5 709	Online classifieds sales gain (+3.4 bn)
Net financials	-362	827	
Taxes	-1 769	-1 721	VEON dividend (+0.7 bn)
Minorities	693	801	VEON reclassification (+1.1 bn)
Net income - Telenor equity holders	1 111	-167	Provision disputed tax claim (-0.5 bn)
Earnings per share (NOK)	0.89	-0.08	

#### FREE CASH FLOW OF NOK 9.9 BILLION

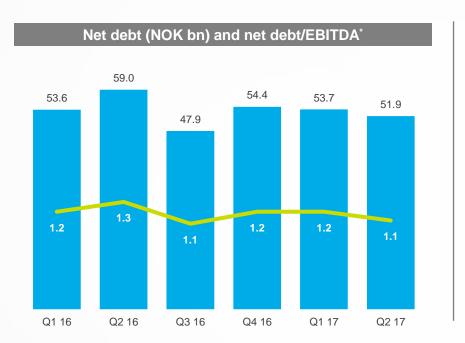




NOK bn	Q2 2017	1H 2017	1H 2016
EBITDA	12.7	24.2	23.0
Taxes	-1.1	-2.2	-3.2
Net financials	-0.5	-1.1	-1.1
Capex	-3.9	-9.3	-10.9
Spectrum	-1.0	-1.1	-3.2
M&A & disposals	5.0	5.0	-2.9
Working cap.& other	-1.4	-3.4	-1.9
Free cash flow	9.9	12.1	-0.3







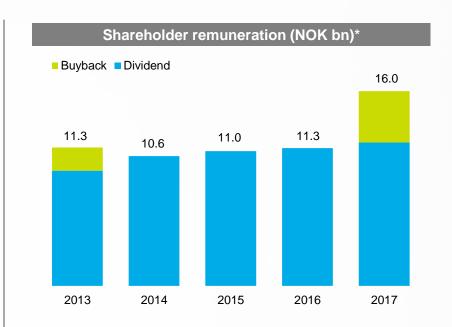
#### **Priorities for capital allocation**

- Solid balance sheet: Net debt / EBITDA below 2.0x
- Competitive shareholder remuneration:
  - Aiming for year-on-year growth in the ordinary dividend
  - Buybacks and special dividends to be considered as supplement to the ordinary dividend on a caseby-case basis

#### SUPPLEMENTING DIVIDENDS WITH 2% SHARE BUYBACK



- Distribution of parts of proceeds from recent disposals
- Total buyback of approx. 30 million shares, incl. proportional buyback from the Norwegian state
- Aiming for completion by end of 2017
- Total payout of NOK 4.3 bn at current share price
- Cancellation of shares mid 2018, following AGM approval





#### **KEY DRIVERS FOR VALUE CREATION TOWARDS 2020**





#### STEPPING UP EFFICIENCY AMBITIONS: TARGETING NOK 1 BILLION OPEX REDUCTIONS IN 2017\*

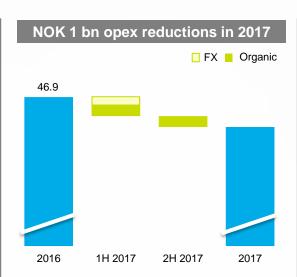
# 12 months rolling opex (NOK bn) 46.6 46.9 45.9 41.7

 Already delivered on 2017 ambition to break the increasing opex trend

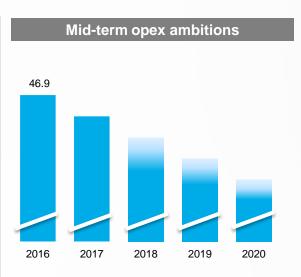
1H 16

2H 16

1H 17



 NOK 0.4 bn positive FX effect in 1H, organic improvement of NOK 0.6 bn



 Targeting 1-3% net opex reductions per year for 2018-2020

2H 15

1H 15

## AIMING FOR SAVINGS WITHIN ALL FUNCTIONAL COST AREAS TOWARDS 2020

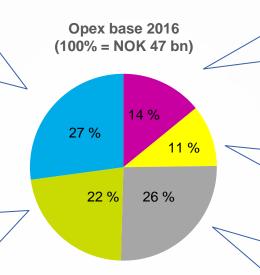


#### Salaries and personnel

- More than 25% cost reduction in HQ support functions in 2018, full effect in 2019
- Simplification and right-sizing across the Group
- Significant increase in digital customer care towards 2020

#### Sales and marketing

- 20% reduction in marcom cost by 2020
- Reduce commissions through increased share of digital transactions
- Benchmark and leverage best practises within Group



#### Operation and maintenance

- Reducing legacy complexity
- Common delivery centres in Asia for IT and network (cost and capabilities)

#### Regulatory

Exit of concession regime in Thailand

#### Other

- Energy cost and rental agreements
- Credit and collection optimization
- Consultancy and temporary workers



## OPEX AMBITIONS FOR 2017-2018 BACKED BY IDENTIFIED INITIATIVES ACROSS THE GROUP



- More efficient use of marketing spend and commissions
- Reduced concession and USO fees in Thailand
- Tight cost control, focus on simplification and rightsizing
- Flow-through and continuation of activities initiated in 2017
- Group-wide cost reductions in support functions
- Digital transformation and increased marcom efficiency



## LIFTING EBITDA MARGIN OUTLOOK FOR 2017 TO REFLECT PROGRESS ON COST AGENDA

	2017	YTD	2016 baseline*
Organic revenue growth	<b>1-2%</b> (maintained)	1.2%	0.8%
EBITDA margin	<b>38-39%</b> (previously around 37%)	39.0%	36.7%
Capex/sales ratio	15-16% (maintained)	14.4%	17.4%

Organic revenue growth in fixed currency, adj. for acquisitions and disposals. EBITDA before other items. Capex excl. spectrum and licence fees.





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#### **KEY DRIVERS FOR VALUE CREATION TOWARDS 2020**









## 2017

TELENOR GROUP – SECOND QUARTER APPENDIX



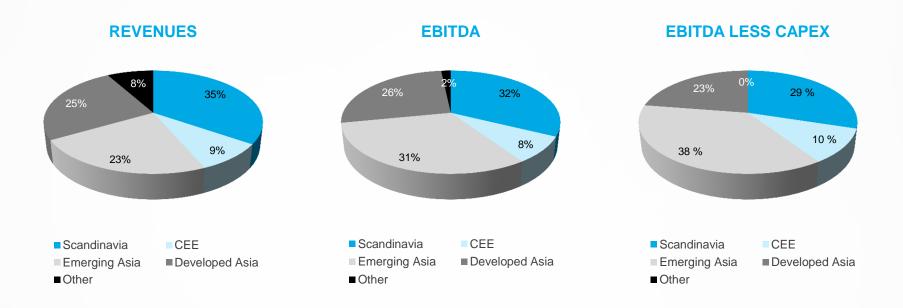


#### **TELENOR GROUP**

174 million mobile subscribers Revenues in 2016: NOK 125 bn (USD 15 bn) Market cap: NOK 213 bn (USD 26 bn)

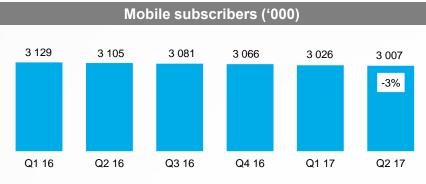


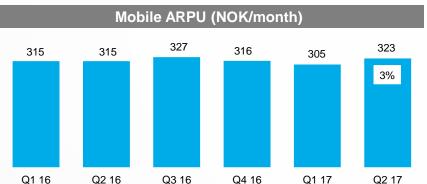
#### GEOGRAPHIC SPLIT OF KEY FINANCIALS - 1H 2017

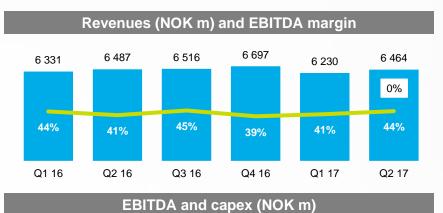


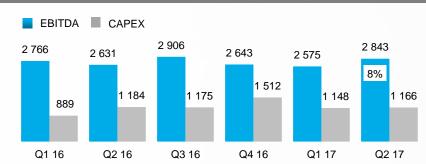
#### **NORWAY**









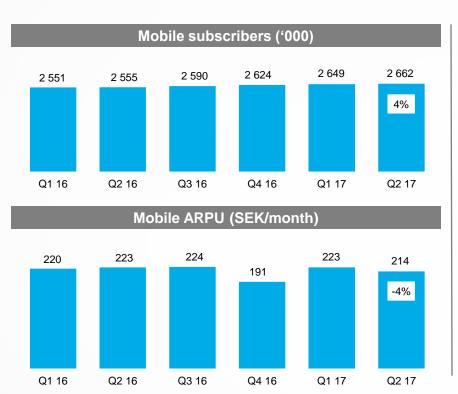


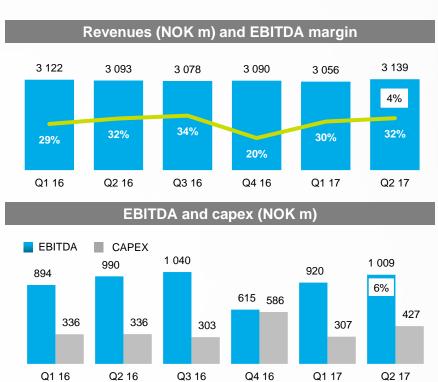
Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

Organic growth

#### **SWEDEN**





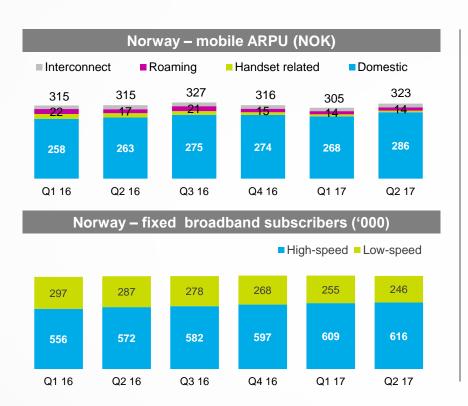


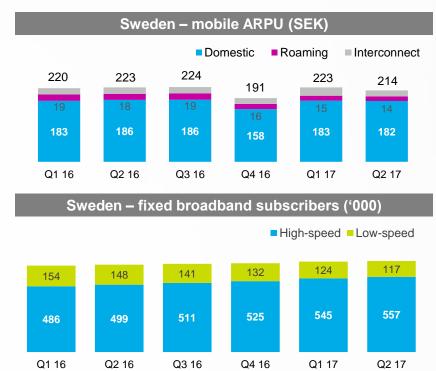
Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

Organic growth

#### ADDITIONAL INFORMATION - NORWAY AND SWEDEN





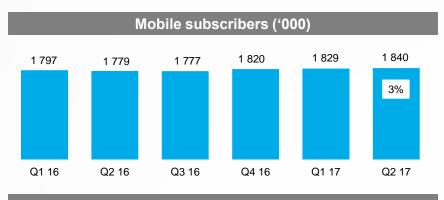


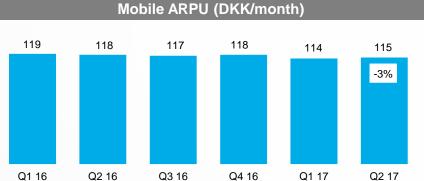
#### **DENMARK**

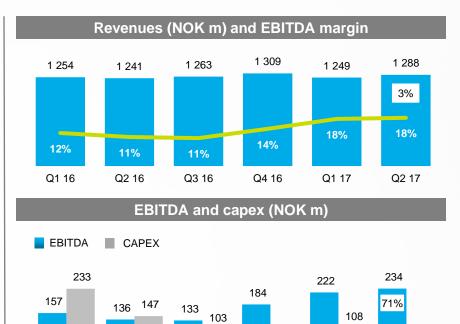


52

Q2 17







47

Q1 17

Q4 16



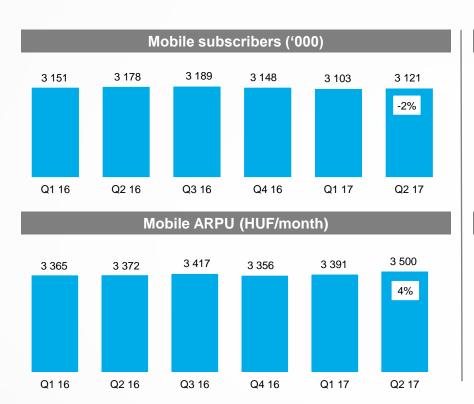
Q2 16

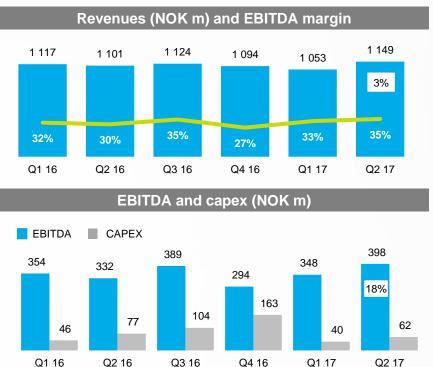
Q3 16

Q1 16

#### HUNGARY



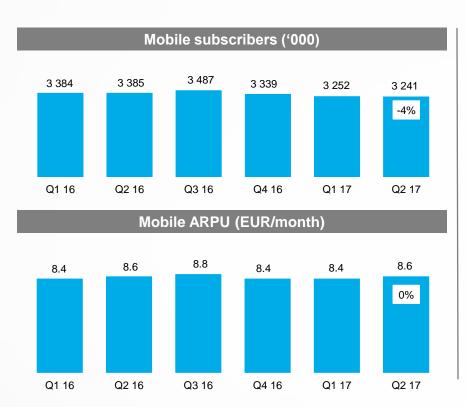


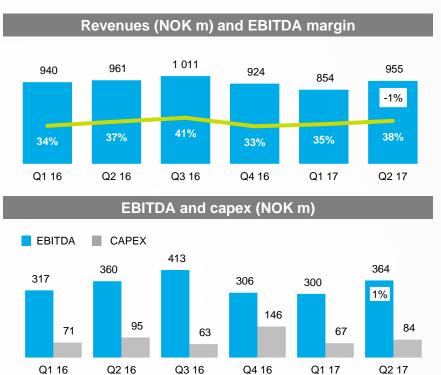


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#### SERBIA AND MONTENEGRO



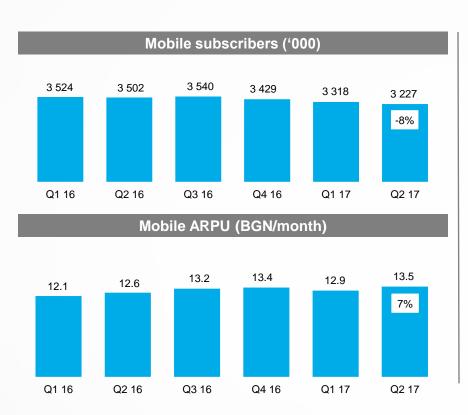


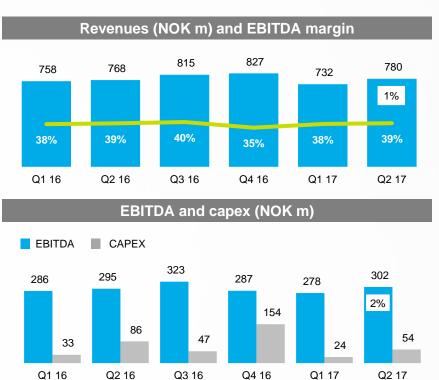


Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

### **BULGARIA**



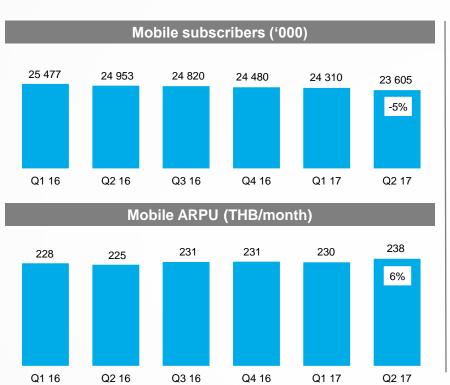


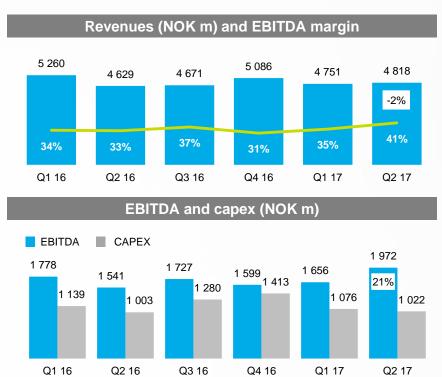


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# THAILAND (DTAC)



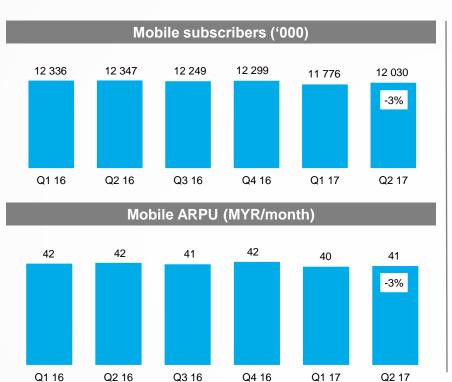


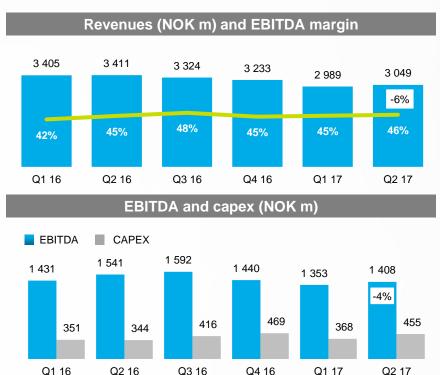


Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

# MALAYSIA (DIGI)



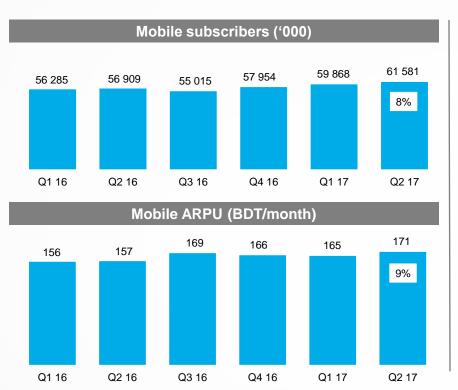


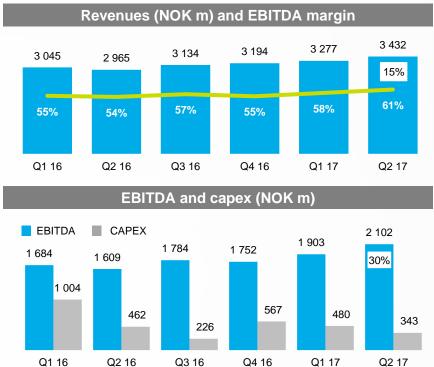


Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

# BANGLADESH (GRAMEENPHONE)



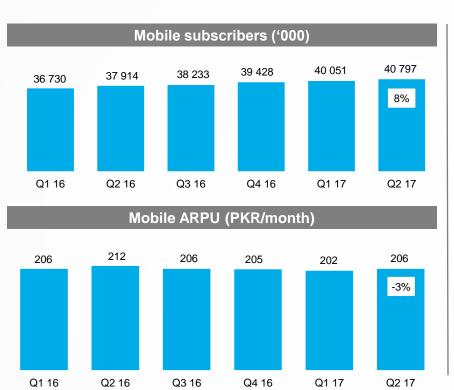


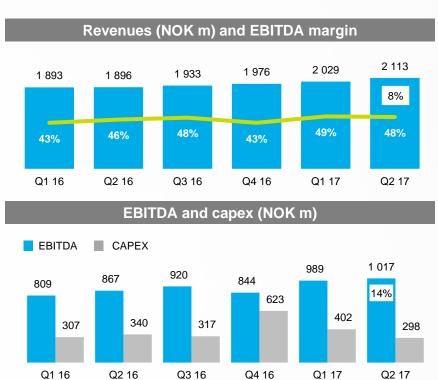


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#### **PAKISTAN**



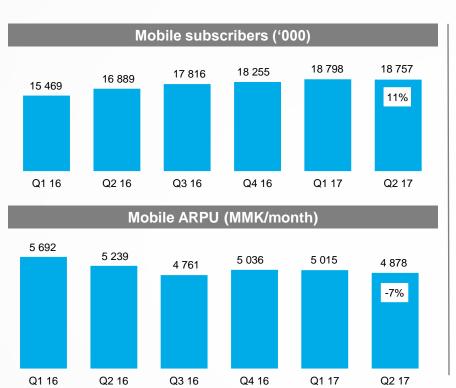


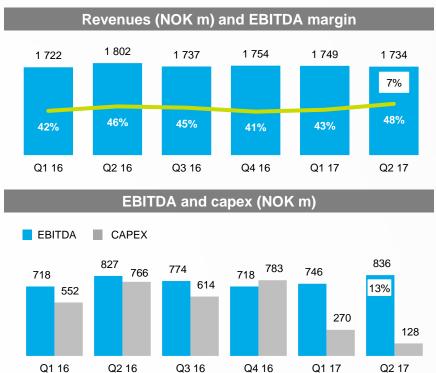


Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

#### **MYANMAR**



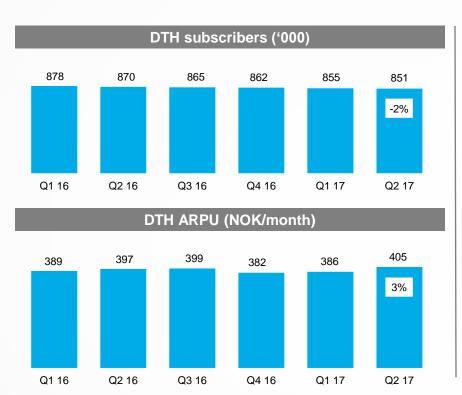


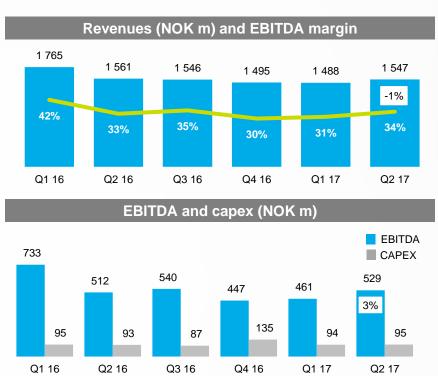


Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

#### **BROADCAST**







Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

# CHANGES IN REVENUES AND EBITDA



	Revenues		EBITDA	
	Reported	Organic	Reported	Organic
Norway	-0.3 %	-0.3 %	8.1 %	8.1 %
Sweden	1.5 %	5.5 %	1.9 %	6.0 %
Denmark	3.8 %	3.3 %	72.1 %	.71.2 %
Hungary	4.3 %	2.8 %	19.7 %	18.0 %
Montenegro and Serbia	-0.6 %	-1.0 %	1.0 %	0.9%
Bulgaria	1.7 %	1.3 %	2.3 %	2.0 %
Thailand	4.1 %	-1.9 %	28.0 %	20.9 %
Malaysia	-10.6 %	-6.2 %	-8.6 %	-4.1%
Bangladesh	15.8 %	15.4 %	30.7 %	30.2 %
Pakistan	11.4 %	8.3 %	17.3 %	14.1 %
Myanmar	-3.8 %	7.2 %	1.0 %	12.6 %
Broadcast	-0.9 %	-0.9 %	3.2 %	3.2 %
Telenor Group	1.8 %	2.1 %	11.8 %	12.6 %

Organic growth YoY in fixed currency and adjusted for acquisitions and disposals. EBITDA before other items.

# DEBT MATURITY PROFILE (NOK BN)



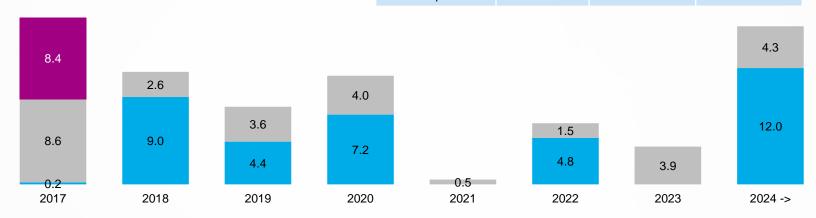


Subsidiaries

■ Telenor ASA

#### Net debt in partly-owned subsidiaries:

NOK bn	Q2 2017	Q1 2017	Q2 2016
Digi	4.1	4.1	2.3
dtac	6.7	7.8	7.5
Grameenphone	1.3	1.4	3.5



# BALANCE SHEET AND KEY RATIOS



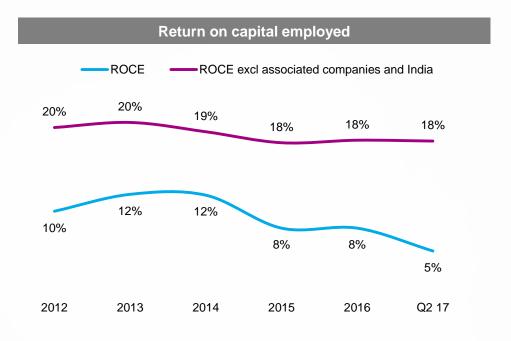
	Q2 2017	Q1 2017	Q2 2016
Total assets	202.3	209.5	204.2
Equity attributable to Telenor ASA shareholders	50.8	54.8	56.9
Gross debt*	78.0	85.5	81.1
Net debt	51.9	53.7	59.0
Net debt/EBITDA	1.1	1.2	1.3
Return on capital employed**	5%	7%	6%

<sup>\*)</sup> Gross debt = current interest bearing liabilities + non-current interest bearing liabilities

<sup>\*\*)</sup> Calculated based on an after tax basis of the last twelve months return on average capital employed

# RETURN ON CAPITAL EMPLOYED





# **NET DEBT RECONCILIATION**



NOK bn	Q2 2017	Q1 2017	Q2 2016
Current interest bearing liabilities	26.6	32.5	23.2
Non-current interest bearing liabilities	51.4	53.0	57.9
Licence obligations	(2.8)	(2.6)	(5.1)
Debt excluding licence obligations	75.2	82.9	76.0
Cash and cash equivalents	(20.6)	(26.1)	(13.3)
Investments in bonds and commercial papers	(1.0)	(1.0)	(1.1)
Fair value hedge instruments	(1.7)	(2.1)	(2.6)
Net interest bearing debt excl. licence obligations	51.9	53.7	59.0

# FREE CASH FLOW



NOK millions	Q2 2017	Q1 2017	Q2 2016
Net cash flows from operating activities	11 601	9 163	8 880
Net cash flows from investing activities	440	-5 372	-6 387
Repayments of borrowings - license obligations	-292	-149	-238
Repayments of borrowings – supply chain financing	-877	-1 133	-810
Dividends paid to and purchase of share from non- controlling interest	-926	-343	-949
Free cash flow	9 946	2 166	497