

### TELENOR GROUP – THIRD QUARTER Sigve Brekke, CEO

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### HIGHLIGHTS THIRD QUARTER 2017

#### **OPERATIONAL HIGHLIGHTS**

- 3% growth in mobile subscription and traffic revenues
- Good progress on transformation agenda delivering on NOK 1 bn cost saving target
- Portfolio simplification continues VEON selldown completed

### **KEY FINANCIALS**

- Revenues of NOK 30.7 bn (+1%)
- Opex reductions of NOK 0.7 bn (-4%)
- EBITDA of NOK 13.0 bn (+9%)
- Net income of NOK 5.8 bn
- Free cash flow of NOK 9.4 bn



### CONTINUED MOBILE ARPU GROWTH AND 9% INCREASE IN INTERNET & TV REVENUES IN NORWAY

#### MOBILE

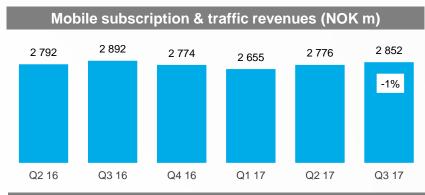
- 1% ARPU growth with domestic ARPU more than offsetting roaming and interconnect decline
- 65% growth in data usage and ~200% growth in roaming
- Stable contract subscriber base, continued decline in prepaid and data cards

#### **FIXED**

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- 8k new fibre connections, taking high-speed internet customer base to 625k
- Fixed revenue growth of 1%, as legacy decline is offset by strong growth in internet & TV revenues
- ARPU growth of 4% in internet and 13% in TV

Organic growth assuming fixed currency, adjusted for acquisitions and disposals



#### Fixed internet & TV revenues (NOK m)

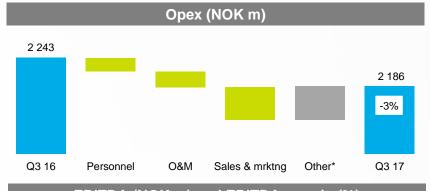


#### Organic revenue growth



# FURTHER EFFICIENCY IMPROVEMENTS SUPPORTING MARGIN UPLIFT IN NORWAY

- Opex reductions of 5% adjusted for ESP\* provisions of NOK 45m
- Digitalization of sales and improved channel mix
- Lower commissions due to handset installment programme and higher SIM-only sales
- Workforce reductions of ~360 FTEs YoY
- Continued reduction in operations & maintenance



#### EBITDA (NOK m) and EBITDA margin (%)



#### Organic revenue growth

### Organic growth assuming fixed currency, adjusted for acquisitions and disposals, EBITDA before other items

### 6

### DENMARK

- ARPU stabilization and 3% growth in customer base YoY
- Further opex improvements supporting 83% EBITDA growth
- New family offer launched, including handset installment programme

## IMPROVED REVENUE GROWTH IN DENMARK AND SWEDEN

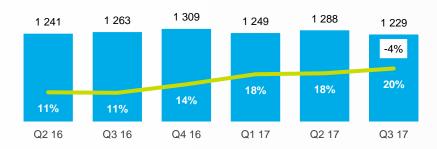
#### **SWEDEN**

- 2% organic mobile subscription and traffic revenue growth
- 14k new fibre subscriptions, taking high speed fixed broadband base to 571k
- 7% organic growth in fixed revenues, driven by fibre
- Opex reduced by 3%, primarily from lower personnel costs

#### Sweden - Revenues (NOK m) and EBITDA margin (%)



#### Denmark - Revenues (NOK m) and EBITDA margin (%)







# CONTINUED OPEX IMPROVEMENTS IN CENTRAL AND EASTERN EUROPE

#### HUNGARY

- 3% organic growth in subscription and traffic revenues backed by strong trend in consumer postpaid
- 2% opex decline and 5% EBITDA growth

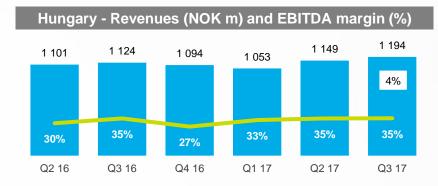
#### **BULGARIA**

• EBITDA margin stable at 38% as gross profit decline was more than offset by 6% organic opex improvement

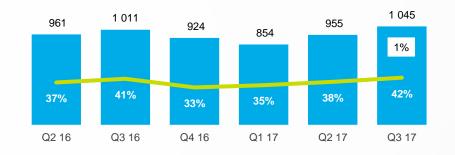
#### **MONTENEGRO AND SERBIA**

Strong cost control reduces opex by 11%





#### MNE & Serbia - Revenues (NOK m) and EBITDA margin (%)



Organic revenue growth



### POSTPAID GROWTH AND COST MANAGEMENT IN THAILAND AND MALAYSIA

#### THAILAND (DTAC)

- 16% organic growth in postpaid revenues postpaid surpassing prepaid revenues
- Strong EBITDA margin driven by lower regulatory costs and improved sales & marketing efficiency
- Network densification continues number of base stations increased by 21% YoY

#### MALAYSIA (DIGI)

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- 14% organic growth in postpaid revenues
- Prepaid revenues stabilised QoQ, supported by growth in prepaid internet
- 4G population coverage at 87% and improved indoor coverage following 900 MHz allocation

### Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items

Thailand - Revenues (NOK m) and EBITDA margin (%)



#### Malaysia - Revenues (NOK m) and EBITDA margin (%)



#### Organic revenue growth

## CONTINUED STRONG PERFORMANCE IN EMERGING ASIA

### **BANGLADESH (GRAMEENPHONE)**

- 15% growth in subscription & traffic revenues and 16% organic growth in EBITDA
- 2.3 m net adds and 2.9 m new data users (+31% YoY)

#### PAKISTAN

Q3 2017

- 6.5% revenue growth and 51% EBITDA margin, adjusted for reversal of provisions
- Positive contribution from cost efficiency initiatives

#### **MYANMAR**

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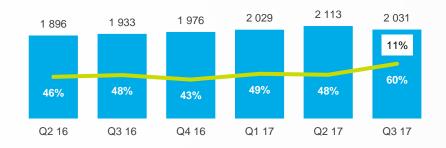
- 9% subscription and traffic revenue growth
- 43% EBITDA margin, impacted by higher regulatory costs and adverse FX effects
- 8,000 sites on air by end of 2017 improved 4G coverage

#### Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items

Bangladesh - Revenues (NOK m) and EBITDA margin (%)



#### Pakistan - Revenues (NOK m) and EBITDA margin (%)







### **KEY DRIVERS FOR VALUE CREATION TOWARDS 2020**

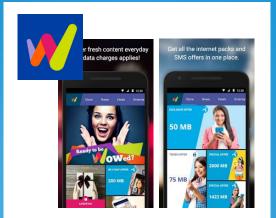


### SERVICE AND PRODUCT INNOVATION STRENGTHENING THE DIGITAL CUSTOMER INTERACTION





Launch of family bonus in Norway Full control of data bonus through MyTelenor app





WowBox provides easy access to internet, intuitive interface and a variety of localized content

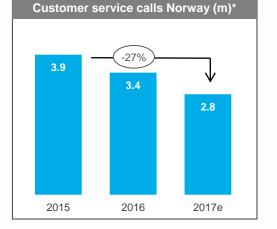
Fully digital mobile service launched in September in Thailand

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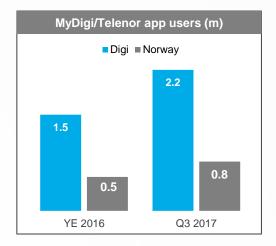
### CREATING A LEANER TELENOR: PROGRESSING ON EFFICIENCY AND DIGITALIZATION AGENDA





- Reduction of ~1,900 employees since end of 2016
- Reskilling and new competencies
- Process ongoing involving HQ staff

- Reduced reasons to call
- Shift to digital customer care



- MyTelenor app launched in all markets
- +43% growth Group wide in 2017

### CREATING A LEANER TELENOR: THE SIMPLIFICATION CONTINUES

#### Q1 2017

- Cluster organization established
- India exit announced in February
- Disposal of internet portal Startsiden

#### Q2 2017

- Further sell-down in VEON in April
- Monetizing and focusing online classifieds portfolio

#### Q3 2017

- Announced disposal of Telenor Banka in Serbia
- Completion of VEON sell-down
- Sale of office property in Oslo





### TELENOR GROUP – THIRD QUARTER Jørgen C. Arentz Rostrup, CFO



### HIGHLIGHTS THIRD QUARTER 2017

#### **OPERATIONAL HIGHLIGHTS**

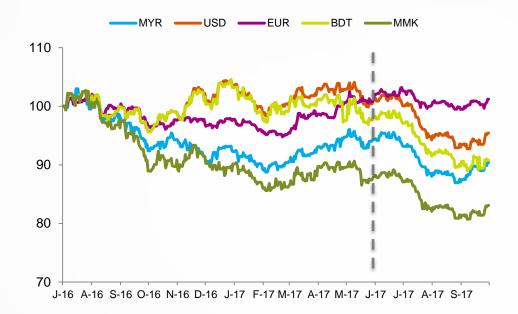
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### **KEY FINANCIALS**

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- Free cash flow of NOK 9.4 bn



# CURRENCY EFFECTS FROM STRENGTHENING OF THE NORWEGIAN KRONE

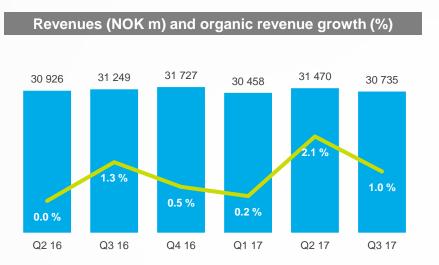


#### Currency effects in Q317 (NOK)

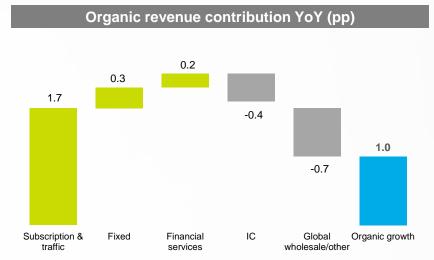
Revenues: -0.9 bn	EBITDA: -0.4 bn	Net financials: +1.7 bn	Net debt: -1.3 bn
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### 1% ORGANIC REVENUE GROWTH SUPPORTED BY CORE REVENUES UPLIFT



- 3% organic growth in mobile subscription and traffic revenues
- 9% organic growth in fixed internet and TV revenues in Norway and Sweden
- Negative currency effects of NOK 0.9 bn

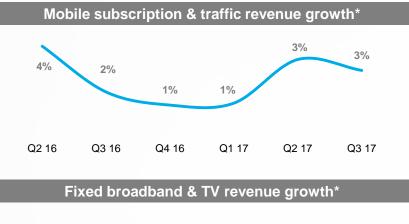


• Revenue decline of NOK 160m in Global Wholesale, at low contribution margin

17 Organic growth assuming fixed currency, adjusted for acquisitions and disposals.

### 3% ORGANIC GROWTH IN GROSS PROFIT







#### Gross profit (NOK m) and organic growth (%)

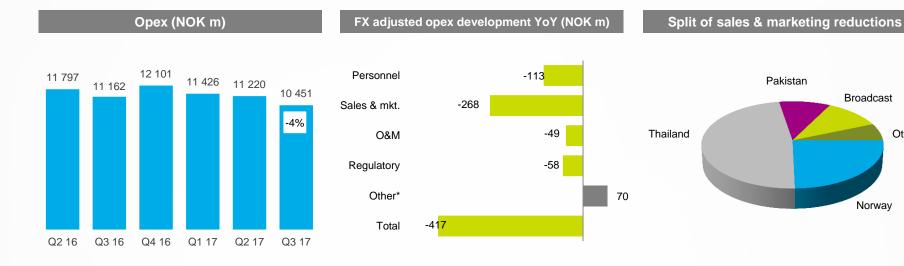




Other

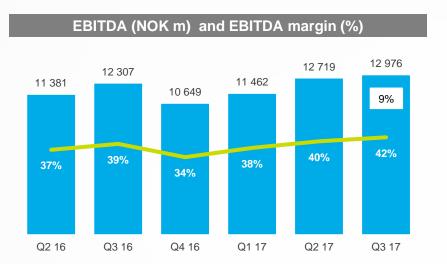
Norway

### CONTINUED EFFICIENCY IMPROVEMENTS DECREASING OPEX BY 4%

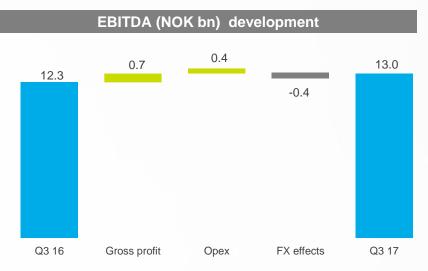


- FX adjusted opex savings of NOK 0.4 ٠ bn in Q3 and NOK 1.0 bn YTD
- Reported opex savings of NOK 0.7 bn ۰ in Q3 and NOK 1.7 bn YTD
- FTEs reduced by ~1,900 from Q4 2016
- Lower regulatory cost in Thailand and ٠ Malaysia
- Corporate functions opex reduced by ۰ NOK 0.1 bn
- SWAP and increased SIM only sales in Norway
- Shift to digital channels and marcom optimization in Thailand

9% ORGANIC EBITDA GROWTH AND ALL-TIME HIGH MARGIN  $\checkmark$  telenor



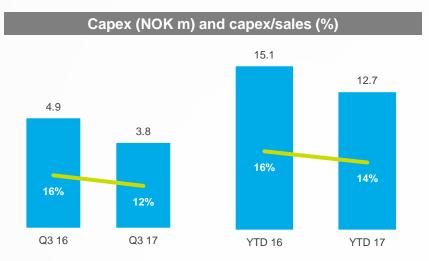
- 3 percentage points margin expansion YoY
- Positive non-recurring items of NOK 0.1 bn



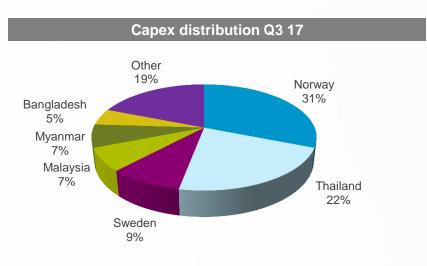
• Negative FX effects primarily related to Bangladesh, Malaysia and Myanmar



### LOWER CAPITAL INTENSITY FOLLOWING HIGH MOBILE NETWORK ROLLOUT IN 2016



- Lower mobile investments, primarily in Myanmar and Bangladesh
- Increased fibre investments in Norway and Sweden



- 4G and fibre investments in Norway
- Ongoing network densification programme in Thailand

### NET INCOME OF NOK 5.8 BILLION



NOK m	Q3 2017	Q3 2016	YTD 2017	YTD 2016
Revenues	30 735	31 249	92 663	93 669
EBITDA before other items	12 976	12 307	37 157	35 317
Other items	191	-107	293	-544
EBITDA	13 168	12 200	37 451	34 774
D&A and impairments	5 270	5 010	16 096	14 680
Operating profit	7 898	7 190	21 355	20 093
Associated companies	-4	-5 260	-4 596	-3 235
Net financials	1 152	-220	1 100	-1 519
Taxes	-2 432	-1 643	5 824	5 014
Profit (loss) from discontinued operations	-117	-4 063	-43	-7 432
Minorities	740	825	2 234	2 349
Net income - Telenor equity holders	5 756	-4 821	9 758	546
Earnings per share (NOK)	3.84	-3.21	6.50	0.36

#### 23 . Free Cash Flow to equity holders of Telenor ASA . EBITDA before others items

Free cash flow (NOK bn) NOK bn 9.9 9.4 9.1 ٦ Ν C S Ν 2.2 1.5 0.5 C V -0.8 \_\_\_\_ F Q1 16 Q2 16 Q3 16 Q4 16 Q1 17 Q2 17 Q3 17

### FREE CASH FLOW OF NOK 9.4 BILLION

Q3 2017

Free cash flow	9.4	21.5	8.8
Working cap.& other	0.1	-1.9	-1.8
Dividends to minorities	-1.0	-2.2	-2.7
M&A & disposals	3.5	8.6	2.0
Spectrum	-0.4	-1.5	-1.3
Capex	-3.9	-13.2	-17.0
Net interest paid	-0.4	-1.6	-1.4
Taxes	-1.5	-3.7	-4.3
EBITDA	13.0	37.2	35.3

Q3 2017

YTD 2017



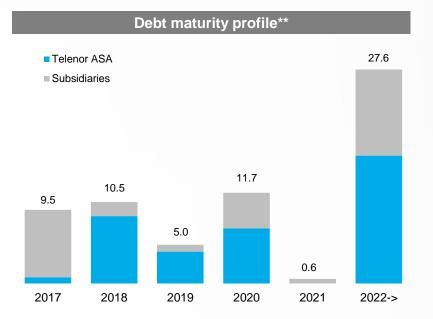
YTD 2016

24

### NET DEBT REDUCED BY NOK 11 BILLION



Net debt (NOK bn) and net debt/EBITDA<sup>\*</sup> 59.0 54.4 53.7 51.9 47.9 41.0 1.3 1.2 1.2 1.1 1.1 0.9 Q2 17 Q2 16 Q3 16 Q4 16 Q1 17 Q3 17



\*) 12 months rolling EBITDA. Net debt excl. licence commitments of NOK 2.2 bn

\*\*) Excl USD 1 bn exchangeable bond due in Sep 2019, with VEON shares as underlying security

#### 25 \*) Dividends as of payout year. Buybacks at announcement year

Q3 2017

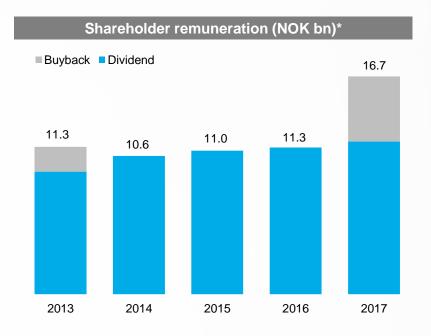
### **RETURNING CASH TO SHAREHOLDERS**

#### YEAR ON YEAR GROWTH IN ORDINARY DIVIDEND

- Total dividend of NOK 7.80 per share for FY 2016, payout of NOK 11.7 bn (+4% vs 2015)
- First tranche of NOK 4.30 paid out in May
- Second tranche of NOK 3.50 to be paid out in November (ex-dividend date 27 October)

#### 2% SHARE BUYBACK PROGRAMME LAUNCHED IN Q3

- Total buyback of approx. 30 million shares, incl. proportional buyback from the Norwegian state
- Total payout of NOK 5.0 bn at current share price
- 35% completion as of 24 October







### 2017 OUTLOOK UNCHANGED COST EFFICIENCY SUPPORTING EBITDA MARGIN

	2017	YTD	2016 baseline*
Organic revenue growth	1-2%	1.1%	0.8%
EBITDA margin	38-39%	40.1%	36.7%
Capex/sales ratio	15-16%	13.8%	17.4%

Organic revenue growth in fixed currency, adj. for acquisitions and disposals. EBITDA before other items. Capex excl. spectrum and licence fees.



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### **KEY DRIVERS FOR VALUE CREATION TOWARDS 2020**





### TELENOR GROUP – THIRD QUARTER APPENDIX





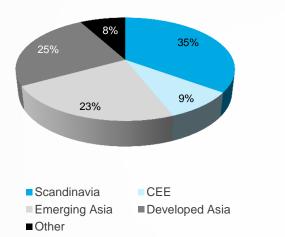
## **TELENOR GROUP**

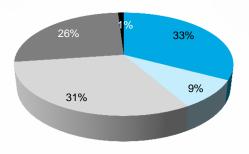
176 million mobile subscribers Revenues in 2016: NOK 125 bn (USD 16 bn) Market cap: NOK 250 bn (USD 32 bn)



### GEOGRAPHIC SPLIT OF KEY FINANCIALS – YTD 2017

#### REVENUES

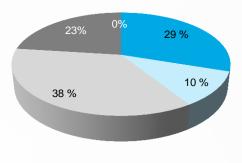




**EBITDA** 

Scandinavia
 CEE
 Emerging Asia
 Developed Asia
 Other

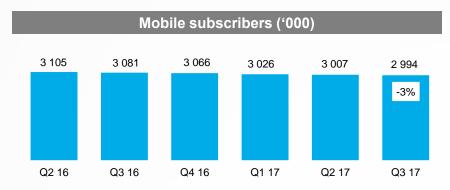
EBITDA LESS CAPEX



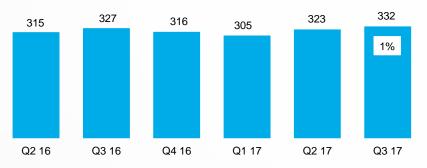


### NORWAY





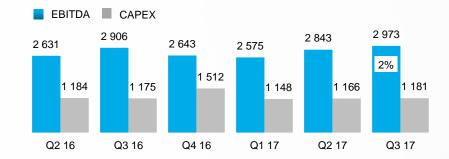
#### Mobile ARPU (NOK/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

#### **Revenues (NOK m) and EBITDA margin** 6 6 9 7 6 5 1 6 6 487 6 464 6 509 6 2 3 0 0% 45% 46% 44% 41% 41% 39% Q2 16 Q3 16 Q4 16 Q1 17 Q2 17 Q3 17

#### EBITDA and capex (NOK m)

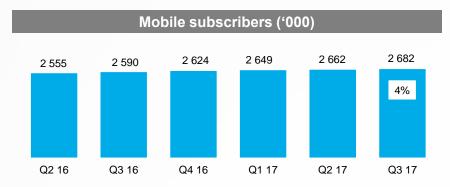


Organic growth

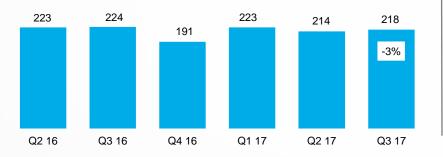
### SWEDEN

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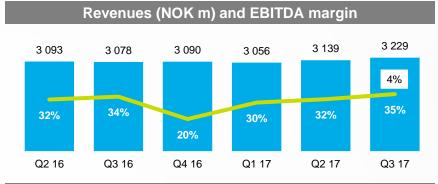




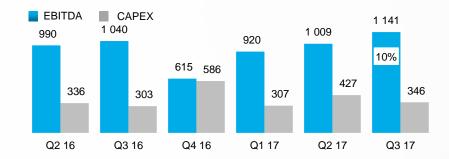
#### Mobile ARPU (SEK/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees



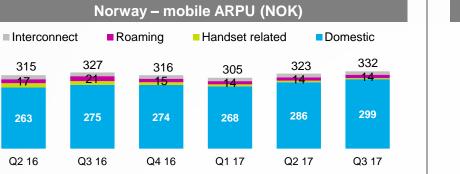
#### EBITDA and capex (NOK m)



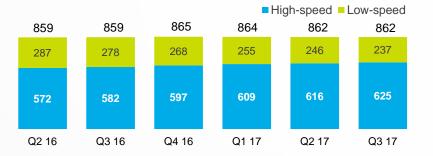
#### Organic growth

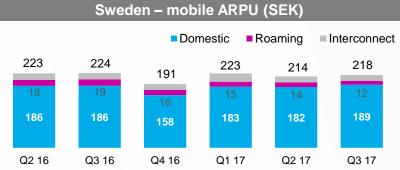
### ADDITIONAL INFORMATION – NORWAY AND SWEDEN





#### Norway – fixed broadband subscribers ('000)





#### Sweden – fixed broadband subscribers ('000)

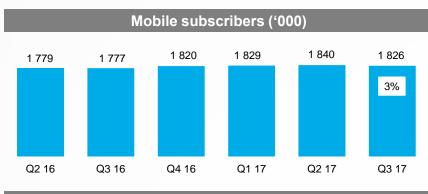


High-speed Low-speed

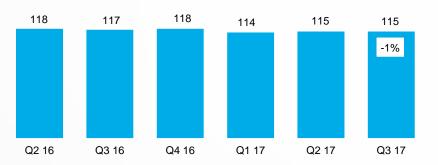
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### DENMARK

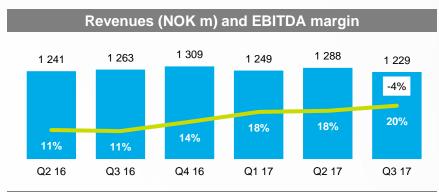




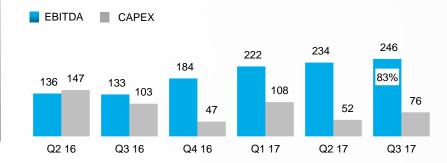
#### Mobile ARPU (DKK/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees



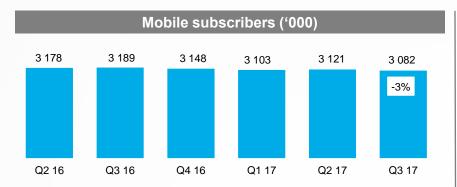
#### EBITDA and capex (NOK m)



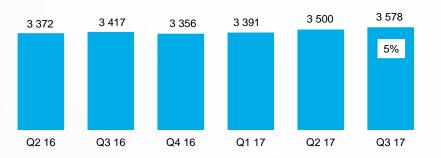
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### HUNGARY

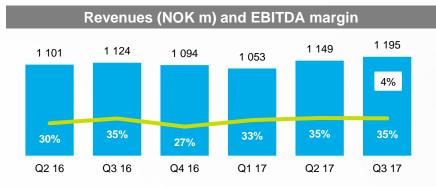




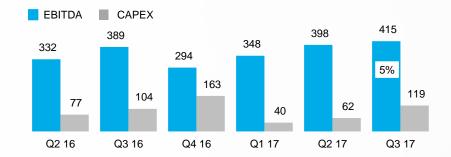
#### Mobile ARPU (HUF/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees



#### EBITDA and capex (NOK m)

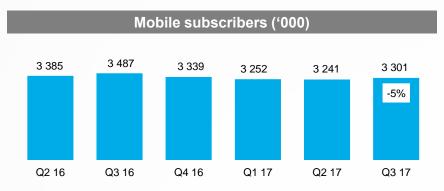


#### Organic growth

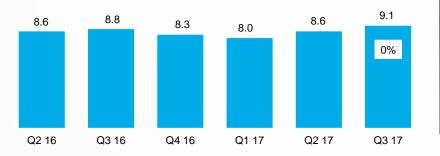
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# SERBIA AND MONTENEGRO



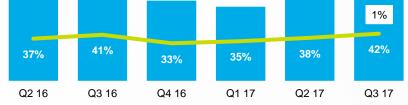


### Mobile ARPU (EUR/month)

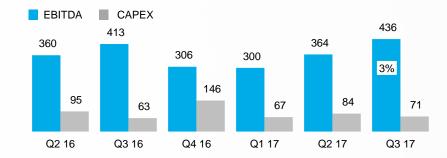


 Revenues (NOK m) and EBITDA margin

 961
 1 011
 924
 955
 1 045



#### EBITDA and capex (NOK m)

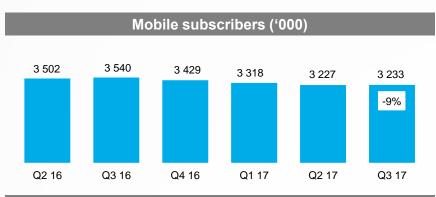


Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

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# **BULGARIA**

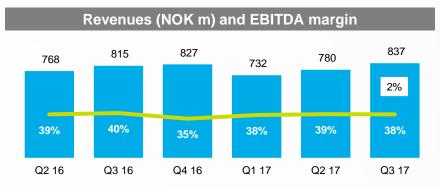




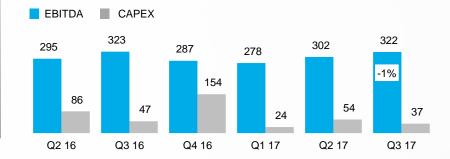
### Mobile ARPU (BGN/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees



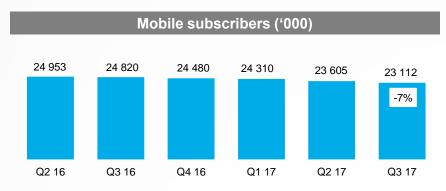
#### EBITDA and capex (NOK m)



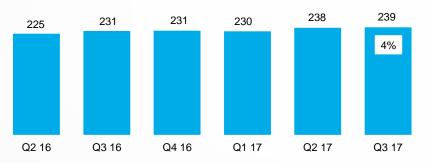
39

# THAILAND (DTAC)

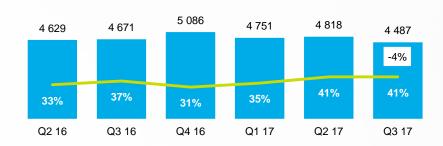




### Mobile ARPU (THB/month)



**Revenues (NOK m) and EBITDA margin** 



#### EBITDA and capex (NOK m)

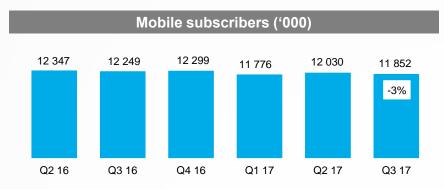


Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

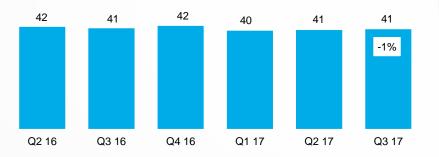
40

# MALAYSIA (DIGI)





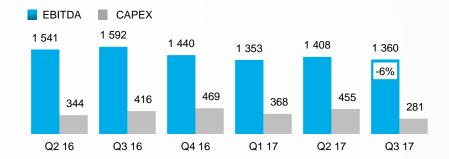
### Mobile ARPU (MYR/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

Revenues (NOK m) and EBITDA margin 3 411 3 324 3 233 3 0 4 9 2 989 2 927 -5% 48% 45% 45% 46% 46% 45% Q2 16 Q3 16 Q4 16 Q1 17 Q2 17 Q3 17

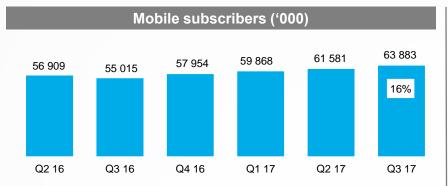
#### EBITDA and capex (NOK m)



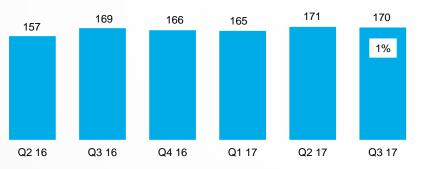
41

# **BANGLADESH (GRAMEENPHONE)**

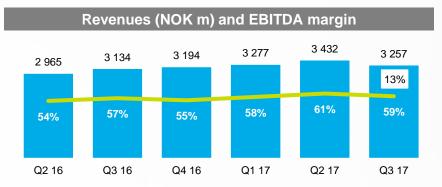




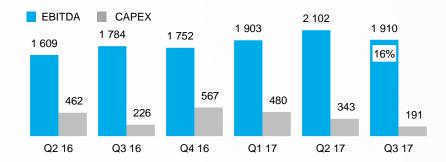
### Mobile ARPU (BDT/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees



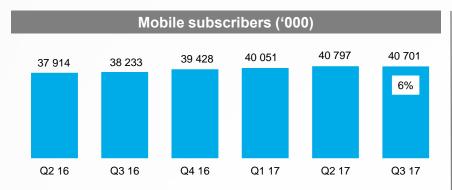
#### EBITDA and capex (NOK m)



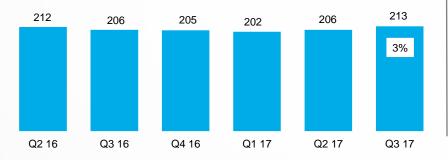
42

# PAKISTAN

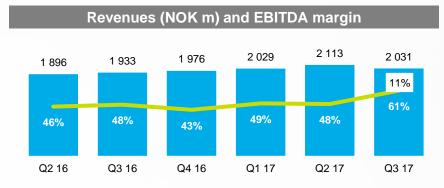




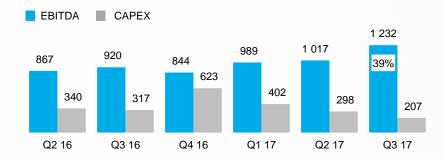
### Mobile ARPU (PKR/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees



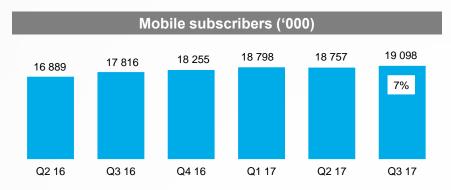
#### EBITDA and capex (NOK m)



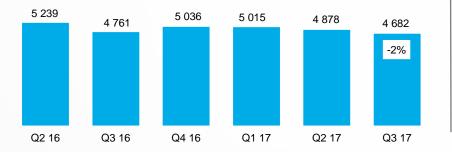
43

### MYANMAR

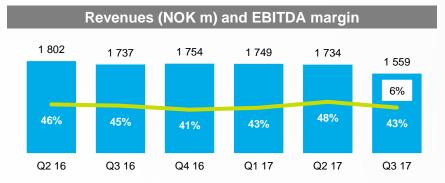




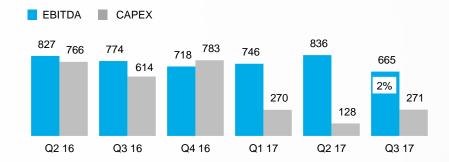
### Mobile ARPU (MMK/month)



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees



#### EBITDA and capex (NOK m)

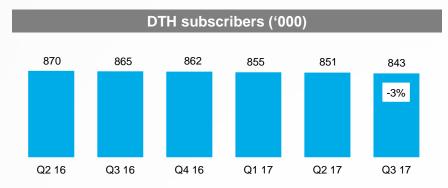


44

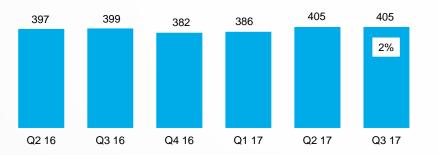
# BROADCAST



Q3 17



### DTH ARPU (NOK/month)



 Revenues (NOK m) and EBITDA margin

 1 561
 1 546
 1 495
 1 488
 1 547
 1 520

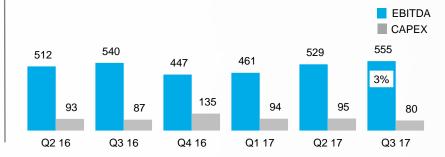
 33%
 35%
 30%
 31%
 34%
 37%

EBITDA and capex (NOK m)

Q1 17

Q2 17

Q4 16



Organic growth assuming fixed currency, adjusted for acquisitions and disposals. EBITDA before other items. Capex excl. licence fees

Organic growth

Q2 16

Q3 16

45

# CHANGES IN REVENUES AND EBITDA



	Revenues		EBITDA	
	Reported	Organic	Reported	Organic
Norway	-0.1 %	-0.6 %	2.3 %	2.3 %
Sweden	4.9 %	3.1 %	9.8 %	9.8 %
Denmark	-2.7 %	-3.5 %	84.8 %	83.3 %
Hungary	6.4 %	4.1 %	6.8 %	4.6 %
Montenegro and Serbia	3.4 %	0.8 %	5.6 %	3.3 %
Bulgaria	2.7 %	2.1 %	-0.1 %	-0.7 %
Thailand	-3.9 %	-3.6 %	6.9 %	7.1 %
Malaysia	-11.9 %	-3.1 %	-14.6 %	-6.0 %
Bangladesh	3.9 %	12.7 %	7.0 %	16.2 %
Pakistan	5.1 %	10.6 %	33.9 %	39.7 %
Myanmar	-10.2 %	6.4 %	-14.1 %	2.1 %
Broadcast	-1.6 %	-1.6 %	2.9 %	2.9 %
Telenor Group	-1.6 %	1.0 %	5.4 %	9.5 %

Organic growth YoY in fixed currency and adjusted for acquisitions and disposals. EBITDA before other items.

# DEBT MATURITY PROFILE (NOK BN)



#### Net debt in partly-owned subsidiaries:



Per 30 Jun 2017. Net debt in partly-owned subsidiaries shown on 100% basis.

46 Excl USD 1 bn exchangeable bond due in Sep 2019, with VEON shares as underlying security

# BALANCE SHEET AND KEY RATIOS



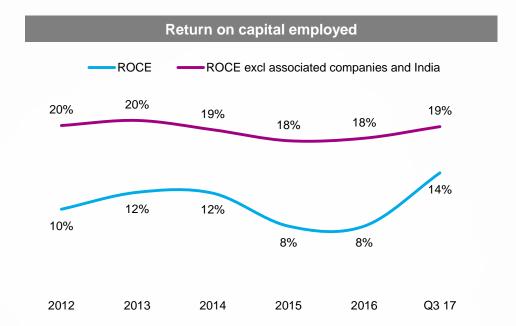
	Q3 2017	Q2 2017	Q3 2016
Total assets	202.5	202.3	202.0
Equity attributable to Telenor ASA shareholders	55.6	50.9	53.1
Gross debt*	75.5	78.0	84.3
Net debt	41.0	51.9	47.9
Net debt/EBITDA	0.9	1.1	1.1
Return on capital employed**	14%	5%	4%

\*) Gross debt = current interest bearing liabilities + non-current interest bearing liabilities

\*\*) Calculated based on an after tax basis of the last twelve months return on average capital employed

### RETURN ON CAPITAL EMPLOYED





# NET DEBT RECONCILIATION



NOK bn	Q3 2017	Q2 2017	Q3 2016
Current interest bearing liabilities	25.8	26.6	25.7
Non-current interest bearing liabilities	49.8	51.4	58.5
Licence obligations	(2.2)	(2.8)	(4.8)
Debt excluding licence obligations	73.3	75.2	79.5
Cash and cash equivalents	(29.8)	(20.6)	(27.6)
Investments in bonds and commercial papers	(0.8)	(1.0)	(1.3)
Fair value hedge instruments	(1.8)	(1.7)	(2.7)
Net interest bearing debt excl. licence obligations	41.0	51.9	47.9

50

NOK millions	Q3 2017	Q2 2017	Q3 2016
Net cash flows from operating activities	12 086	11 601	10 492
Net cash flows from investing activities	-360	440	760
Repayments of borrowings - licence obligations	-440	-292	-151
Repayments of borrowings – supply chain financing	-899	-877	-955
Dividends paid to and purchase of share from non-	-960	-926	-1 082

9 426

9 947

9 064

# FREE CASH FLOW

controlling interest Free cash flow

Q3 2017

